

# NCLEX<sup>®</sup> INFORMATION



For internationally qualified nurses seeking registration as a registered nurse in Australia

## The Eight Steps of the NCLEX<sup>®</sup>

1. Receive advice from the Australian Health Practitioner Regulation Agency (Ahpra) [on behalf of the Nursing and Midwifery Board of Australia (NMBA)] about how to proceed to the NCLEX-RN<sup>®</sup> examination — which is the first stage of the NMBA's outcomes-based assessment (OBA) for internationally qualified nurses seeking registration as a registered nurse.
2. Register and pay the [exam fee](#) at Pearson VUE [online](#) or by calling Pearson VUE NCLEX Candidate Services.
  - Payment via credit, debit or prepaid card (MasterCard, Visa or American Express) will be accepted.
3. Receive Acknowledgement of Receipt of NCLEX Registration from Pearson VUE by email.
4. Ahpra makes you eligible to test in the Pearson VUE system.
  - You must be made eligible by Ahpra within 365 days of your NCLEX registration and payment.
5. Receive Authorization to Test (ATT) email from Pearson VUE.
  - You must test within the validity dates on the ATT (90 days). There are no extensions.
6. Schedule your exam appointment at Pearson VUE [online](#) or by calling Pearson VUE NCLEX Candidate Services at +852.3077.4923. **Note**—Additional international scheduling fees may apply.
7. Arrive for the exam appointment with your [acceptable identification](#) (passport required for all international appointments) and complete your exam.
8. Receive your official results from Ahpra up to six weeks after your exam.

## No Refunds

There are no refunds of NCLEX fees for any reason.



Know all the policies and rules before you start the NCLEX process by accessing the [NCLEX Candidate Bulletin](#).

2020 NCLEX<sup>®</sup> Examination Candidate Bulletin



## Rules for Scheduling/Rescheduling/Uncheduling

If you need to reschedule your appointment:

- Tuesday, Wednesday, Thursday or Friday appointments must be changed 24 hours in advance of the original date and time. For example, if your appointment is on Wednesday at 2:00 pm, then you must call or go online to reschedule by Tuesday at 2:00 pm.
- Saturday, Sunday or Monday appointments must be changed no later than the Friday before the original date and time. For example, if your appointment is on Monday at 2:00 pm, then you must call or go online to reschedule by Friday at 2:00 pm.

## FAQs

Have questions? Check out the [Frequently Asked Questions](#) page of [ncsbn.org](#).



Contact NCSBN about NCLEX development, general NCLEX information and general questions/inquiries relating to exam administration:

- Online** [www.ncsbn.org/nclex.htm](http://www.ncsbn.org/nclex.htm)
- Email** [nclexinfo@ncsbn.org](mailto:nclexinfo@ncsbn.org)
- Write** National Council of State Boards of Nursing, Inc.  
Examinations Department  
111 E. Wacker Drive, Suite 2900  
Chicago, Illinois 60601-4277
- By Phone** 866.293.9600 (toll free) or 011.1.312.525.3600

## PEARSON

Contact Pearson VUE about registering for the NCLEX, methods of payment, Authorization to Test emails, scheduling/rescheduling, acceptable identification and comments about the test center:

- Online** [www.pearsonvue.com/nclex](http://www.pearsonvue.com/nclex)
- Email** [pvamericascustomerservice@pearson.com](mailto:pvamericascustomerservice@pearson.com)
- Write** NCLEX Examination Program  
Pearson Professional Testing  
5601 Green Valley Drive  
Bloomington, MN 55437-1099

## By Phone

Call NCLEX Candidate Services at (pay number) +852.3077.4923, Monday – Friday, 9:00 am to 6 pm, Hong Kong Time