



**Ahpra
& National
Boards**

The National Registration and Accreditation Scheme Strategy 2020–2025

An overview

July 2020

Introduction

I am pleased to present our National Registration and Accreditation Scheme Strategy for 2020–2025.

On July 1 2020, we celebrated 10 years since the National Scheme was established as a unified, national approach to the regulation of health practitioners. While this milestone leads us to reflect on the many shared achievements of Ahpra and the National Boards, we remain firmly focused on the future.

Our strategy for 2020–25 describes the vision, mission, values and strategic themes that guide our work as we continue to evolve to meet the needs of our stakeholders. Our Ethical framework provides high-level guidance and direction on how we will implement our strategy, while our Regulatory principles continue to shape our thinking about regulatory decision-making. As always, public protection remains our foremost priority.

This guide is intended as an introduction to our strategy for the next five years and you can find more information on the Ahpra website. Thank you for your interest in our work.



Martin Fletcher
Chief Executive Officer, Ahpra

Our strategy 2020–2025

Vision: Our communities have trust and confidence in regulated health practitioners

Mission: Safe and professional health practitioners for Australia

Values:
Integrity
Respect
Collaboration
Achievement



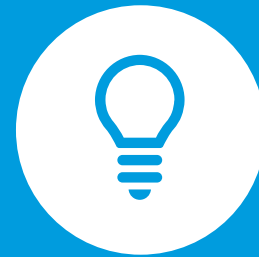
Regulatory effectiveness

- Efficient and effective core regulatory functions
- Responsive accreditation systems
- Strengthened risk-based regulatory practices
- Sustainable financial framework
- Enhanced digital capability



Trust and confidence

- Aboriginal and/or Torres Strait Islander Peoples cultural safety
- Enhanced safety of vulnerable communities
- Supported professional learning and practice
- Enhanced community collaboration, engagement and communication
- Strengthened contribution to sustainable healthcare



Evidence and innovation

- Consistent and evidence-based standards, codes and guidelines
- Strengthened proactive use of our data and intelligence
- Enhanced capability to change and improve our regulatory model



Capability and culture

- Service focus
- Safe and inclusive work culture
- Capability, learning and development of our people

Vision

Our communities have trust and confidence in regulated health practitioners

Mission

Safe and professional health practitioners for Australia

Strategic theme: Regulatory effectiveness



Regulatory effectiveness

Enhanced digital capability

Efficient and effective core regulatory functions

Public confidence in our health system and health practitioners is based, in part, on an assumption that those practitioners are appropriately qualified and that 'someone' is ensuring their practice is of an acceptable standard. Delivering our core regulatory functions in a way that is both efficient and effective makes a critical contribution to providing that assurance and supporting patient safety.

Kym Ayscough, Executive Director, Regulatory Operations, Ahpra



Responsive accreditation systems

Strengthened risk-based regulatory practices

Sustainable financial framework



As we are fully funded by registrants' fees, it is important that we carry out our operations efficiently and effectively. We have to make good decisions, plan and invest wisely, and have the appropriate checks and balances in place to safeguard our funds.

Liz Davenport, Chief Financial Officer, Ahpra

Strategic theme:
Trust and confidence



Aboriginal and Torres Strait Islander Peoples cultural safety

Enhanced community collaboration, engagement and communication



A culturally safe workplace is a prerequisite to closing the gap for better health outcomes for Aboriginal and Torres Strait Islander Peoples.

*Karl Briscoe, co-Chair,
Aboriginal and Torres Strait
Islander Health Strategy Group*

Trust and confidence

Enhanced safety of vulnerable communities

Strengthened contribution to sustainable healthcare

Supported professional learning and practice

Strategic theme: Evidence and innovation



Evidence and innovation



Strengthening innovative use of data will inform the health practitioner regulatory framework. This will be of enormous benefit to AHPRA practitioners and the wider community.

*Dr Vijaya Joshi,
Community Member,
Ahpra Research
Evaluation Committee*

Strengthened proactive use of our data and intelligence

Enhanced capability to change and improve our regulatory model

Consistent and evidence-based standards, codes and guidelines

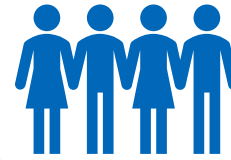


A strong evidence base and cross-professional consistency will contribute to a regulatory framework that works effectively in the public interest.

*Brett Simmons, Chair,
Pharmacy Board of Australia
and Co-convenor, Forum of
National Registration and
Accreditation Scheme Chairs*

Strategic theme: Capability and culture

Safe and
inclusive work
culture



Capability and culture

Service focus



Investing in our people, their capability and our culture is fundamental to the achievement of both our vision and mission. We acknowledge that our people are our core asset and central to the future success of the National Scheme.

*Mark Edwards,
Executive Director,
People and
Culture, Ahpra*



Capability,
learning and
development of
our people

Embedding a culture with a clear focus on the quality of the services we provide to all our customers, strategic partners and stakeholders is essential to organisational success. Great service, and the profound impact it has on a positive customer experience, is a pillar of my career and this is a fantastic opportunity to embrace and invest in the service mindset and skillset across Ahpra and apply it to whatever setting we work in.

Melita Fusco, Customer Experience Manager, Ahpra

Values

Our values describe what we believe in and stand for. They guide how we think and act in implementing our strategy.

Integrity

Respect

Collaboration

Achievement

Ethical Framework

The following Ethical Framework provides high-level guidance and direction for how we intend to implement our strategy:

- Our values with an agreed set of behavioural attributes that describe how they will be demonstrated by Ahpra staff and National Board/Committee members,
- Our Regulatory principles, updated in line with the Policy Directions from the COAG Health Council and other key recent developments,
- The revised Ahpra Code of Conduct,
- Current National Board Codes of Conduct and related guidelines,
- Scheme-wide policies including Research Ethics, Whistleblower, Domestic and International Travel, and Gifts, Benefits and Hospitality, and
- A range of other corporate policies, codes and guidelines, including our Fraud and Corruption Control Framework, Procurement and Information Security policies.