



Aboriginal and Torres Strait
Islander health practice
Chinese medicine
Chiropractic
Dental
Medical
Medical radiation practice
Nursing and Midwifery
Occupational therapy
Optometry
Osteopathy
Pharmacy
Physiotherapy
Podiatry
Psychology

Australian Health Practitioner Regulation Agency

Community Reference Group Communiqué

The Community Reference Group (CRG) met at the AHPRA National office in Melbourne on Thursday 5 May 2016. New members attended an induction session before the meeting and were formally welcomed by Martin Fletcher (CEO, AHPRA) and Mark Bodycoat (Chair, CRG).

Performance reporting

- The CRG gave advice on the quarterly performance reports for each state and territory.

Notification terminology

- Members offered advice on the most useful terms for consumers.
 - they had a preference for using 'notification' less, unless it had to be used
 - 'concern' and 'complaint' were both valid depending on context, and
 - these terms were consistent with what was used in health services, in the professions and in the community.

Advertising

- CRG members were updated on the current status of complaints regarding chiropractic advertising.
 - Members provided feedback that there was a lack of understanding about evidence-based practice amongst consumers that makes them susceptible to harm.

Awareness raising campaign

- Members were updated on the national awareness campaign aimed at employers, practitioners and the public.
- Members provided feedback on the approach of the public facing aspect of the '[Safe in the Knowledge](#)' AHPRA campaign.

Next meeting

- The next meeting of the CRG will be held at the AHPRA National office in August 2016.

Mark Bodycoat

Chair
Community Reference Group