

Community Reference Group Communiqué

The Community Reference Group (CRG) met at the AHPRA National office in Melbourne on Tuesday 19 May 2015.

Statutory Offences

- Members received an update on statutory offence complaints and advised the on the draft form used to file a statutory offence complaint.

NRAS Risk-Based Regulation Program

- Members were given an overview of the NRAS Risk-Based Regulation Program and advised on possible areas for exploration and data collection.

Co-regulatory jurisdictions

- Members were given an overview on co-regulation in New South Wales and noted that a University of Sydney project, comparing the complaints and notifications system under the national system and in NSW was underway, with findings likely to be available in the next year.

Consultations

- Members noted open consultations and emphasised the CRG's commitment to plain language registration standards. Members framed registration standards as 'for the community,' and 'a contract with the public as to the standards they could expect from a health practitioner's practice' which should therefore be easily understood by members of the public.

Improving the notifier experience

- Members discussed the work following from last year's Health Issues Centre report, *Setting things right: Improving the consumer experience of AHPRA including the joint notification process between AHPRA and OHSC*, including barriers and facilitators for effecting cultural change in notifications communications. Future opportunities for the group to provide input on work to address the recommendations are being identified.

Merle Smith

- Paul Laris thanked departing member, Merle Smith, for her participation and contribution to the CRG and wished her well in her future endeavors.

Next meeting

The next meeting of the CRG will be held at the AHPRA National office in July 2015.

Paul Laris

Chair
Community Reference Group