LOCAL DECISIONS – NATIONAL SCHEME

Regulating health practitioners in Queensland:

ANNUAL REPORT SUMMARY 2013/14

The Australian Health Practitioner Regulation Agency and the National Boards, reporting on the National Registration and Accreditation Scheme



Aboriginal and Torres Strait Islander health practice Chinese medicine Chiropractic Dental

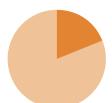
Medical Medical radiation practice Nursing and Midwifery Occupational therapy Optometry Osteopathy Pharmacy Physiotherapy Podiatry Psychology Copies of this QLD annual report summary are publicly available at www.ahpra.gov.au and at no cost by contacting AHPRA by telephone on 1300 419 495, in writing to GPO Box 9958, Melbourne VIC 3000 or by email through the online enquiry form at the AHPRA website: www.ahpra.gov.au

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Regulating health practitioners in Queensland

This year, for the first time, we offer this snapshot of our work regulating 117,622 health practitioners in Queensland.

This short report complements the more detailed, national profile included in the 2013/14 annual report of AHPRA and the National Boards.



Queensland practitioners account for

19%

of Australia's registered health workforce



There are now **117,622** registered health practitioners in Queensland, compared to 113,197 in 2013 and 103,730 in 2012

people applied for registration as a health practitioner in Queensland in 2014, including applications to change registration

On 30 June 2014 there were **69,129** nurses and midwives, **19,032** medical practitioners, **5,626** psychologists, **5,536** pharmacists and **4,056** dental practitioners in Queensland

There are **324** dental and **11,682** medical specialists in Queensland

1.7% of health practitioners in Queensland are subject to a notification, slighter higher than the 1.4% national average



We received **2,375**notifications about
health practitioners
in Queensland during
the year, including **376** mandatory
notifications

AHPRA is monitoring conditions on registration or undertakings from **937** Queensland practitioners



type

20 Queensland practitioners had their registration limited in some way after a criminal history check

Queensland boards and committees took 'immediate action' 224 times, restricting the practitioner's registration in 165 cases

76% of registered health practitioners in Queensland are women

There has been a **63%** increase in mandatory reports in Queensland during the year. Queensland has the highest rate of mandatory reporting in Australia, with **33%** of all mandatory notifications received

There has been a 16% increase in

same as the 16% national increase

notifications in Queensland, the

44% of complaints are about clinical care, 11% about communication, 10% about possible health impairment and 6% about pharmacy or medication issues

41% of complaints were referred by the Health Quality and Complaints Commission, **13%** came directly from patients and **10%** from other practitioners



There were **39** tribunal decisions made during the year, leading to disciplinary action in **29** (74%) cases

There were **43** notifications closed after panel hearings, leading to disciplinary action in **38** (88%) cases



Notifications about practitioners with **5** National Boards - dental, medical, nursing and midwifery, pharmacy and psychology - account for **95%** of notifications in Queensland

About the National Scheme

Who

The National Registration and Accreditation Scheme regulates more than 619,000 registered health practitioners across Australia.

The Australian Health Practitioner Regulation Agency (AHPRA) supports the <u>14 National Boards</u> that are responsible for regulating the health professions. The primary role of the National Boards is to protect the public.

The National Scheme makes sure that only practitioners who have the skills and qualifications to provide safe and ethical care are registered to practise in Australia.

What

The National Boards set professional standards that all registered health practitioners must meet. The Boards hold practitioners to account against these standards when they respond to complaints about practitioners.

Registered health practitioners can register once, and practise across Australia within the scope of their registration, creating a more flexible and sustainable health workforce.

The <u>online national registers</u> provide a single reference point for the community about the current registration status of all registered health practitioners in Australia, including current restrictions on practice.

Agreed <u>regulatory principles</u> underpin the work of the National Boards and AHPRA in regulating Australia's health practitioners in the public interest.

The National Scheme is responsible for the quality education of health practitioners, by setting the framework for the accreditation of health practitioner education and training in Australia.

When

The National Scheme started in July 2010. Since then, there has been an increase in the number of registered practitioners, from 530,115 in July 2011 to 619,509 on 30 June 2014 (including four new professions entering the scheme in 2012).

Where

The National Scheme operates across Australia. It builds local decision-making into a national standards and policy framework. Every state and territory parliament has passed a nationally consistent law – the Health Practitioner Regulation National Law, as in force in each state and territory (the National Law), which came into effect on 1 July 2010 (and 18 October 2010 in Western Australia).

Why

Public safety is the most important purpose of regulation. Other objectives and guiding principles of the National Scheme are set down in the <u>National</u> Law.

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Foreword from the AHPRA Chair and CEO

One in every 20 working Australians is a registered health practitioner – or 118,000 of all 4,690,900 Queenslanders. All of us are patients from time to time. Directly or indirectly, regulation of health practitioners matters to us all.

Well-regulated practitioners are the foundation of a healthcare system that provides safe, high-quality healthcare. The legal framework set by governments when creating the National Law is designed to protect patients and be fair to practitioners, while facilitating access to health services. In our regulatory work in Queensland and nationally, we are committed to striking this carefully managed balance.

More about the work of the Queensland AHPRA office during the year, along with state-specific data, is detailed in this report.

Local decision-making

The National Scheme anchors local decision-making to a national policy and standards framework. It provides robust public protection, economies of scale, and consistent standards that practitioners must meet. The scheme makes it clear what members of the community can expect from the people who provide their healthcare.

The vast majority of decisions about individual registered health practitioners are made locally. More than 92% of notifications are made about practitioners in four professions, which all have state, territory or regional boards or committees in place. This figure grows to 96% when including pharmacists who manage notifications through a national committee.

State board members are appointed by the Health Minister in Queensland. Members of the Queensland regional psychology board are all from Queensland. Board and committee members make decisions about local practitioners supported by the Queensland AHPRA office.

Health complaints management in Queensland involves a network of local agencies working effectively together. The transition to Queensland's new health complaints handling system began during 2014, while we worked with the Health Quality and Complaints Commission (HQCC). From 1 July 2014, the National Scheme will work with the Queensland Health Ombudsman, the Queensland Civil and Administrative Tribunal (QCAT), state, territory and regional boards and committees and AHPRA to deliver effective and timely outcomes and protect the public.

Performance

This year, in Queensland and nationally, our priority focus has been on improving our management of notifications, our performance and accountability through measurement and reporting, and the experience of notifiers and practitioners who are subject to a notification.

Our investment in notifications management is delivering results. To better manage and measure our performance, we have introduced a set of key performance indicators (KPIs) for the timeliness of notifications management. The time it takes to assess and manage notifications is reducing. In the context of ongoing increases in the number of notifications we receive, this will remain a critical challenge for us to meet.

We have robust processes in place to swiftly identify and manage serious risk to the public. In Queensland this year, National Boards took immediate action 224 times, limiting the practitioner's registration in some way in 171 cases. During the year, the increase in notifications in Queensland is 16%, the same as the national average increase. During the year, as part of a major investment in improving notifications management, AHPRA significantly increased staff in our notifications teams, with 20 new staff including 15 investigators and lawyers in our Queensland team.

Conclusion

The national standards and robust public protections that are a cornerstone of the National Scheme were made possible when governments across Australia led a world-first reform in health practitioner regulation. We recognise and appreciate the ongoing support of the Minister and his department, stakeholders within the professions and wider health sector and the community. Building understanding and confidence in our work is an important element of our trustworthiness.

Improved community engagement has been a particular focus during the past year. Our Community Reference Group continues to add value and insight into our work with notifiers and health consumers more generally.

We look forward to continuing to work in partnership with National Boards and their state boards and committees to serve the community of Queensland.



Michael Gorton AM, AHPRA Chair



Martin Fletcher, AHPRA CEO

Foreword from AHPRA's Queensland State Manager, Matthew Hardy

It's been a year of significant achievement and action in the Queensland AHPRA office.

Highlights for 2013/14:

- The appointment of a new Queensland Board of the Medical Board of Australia.
- The reappointment of Queensland boards of the Nursing and Midwifery Board of Australia and the Psychology Board of Australia.
- Working with the office of the newly appointed Queensland Health Ombudsman to support the smooth transition to a new complaints management system in Queensland.
- Working with our AHPRA Queensland staff to implement the new complaints management system in Queensland and improving our performance to be a respected partner in the new complaints handling system.
- Increased resourcing of our notifications teams, to help us improve timeliness, streamline processes and work better with notifiers and practitioners
- 16% increase in notifications received, with a corresponding 3.4% decrease in the number of open notifications.
- 63% increase in mandatory notifications received.

Local decisions, national framework

Close to 96% of all notifications are made about practitioners in five professions – medical, nursing and midwifery, dental, pharmacy and psychology. Four of these National Boards have state, territory or regional boards or committees, which make all decisions about individual practitioners. Read more about the work of Queensland boards and committees in this report. More generally, all National Boards must have one member from Queensland, who provides insight into local issues that are brought to the attention of a National Board.

Local AHPRA offices in every state and territory ensure that the National Scheme is delivered locally, supported by national policy, standards and systems.

Improving notifications management

There has been a 16% increase in the number of notifications received in Queensland this year, exactly matching the national 16% increase.

After three years of consistent increase in notifications in Queensland, this appears to be an established trend, consistent nationally and internationally in healthcare and across other sectors. We are monitoring this both locally and nationally, to better understand the cause and make sure we respond effectively.

Despite this increase, expanding our Queensland notifications teams by recruiting more staff and testing new ways of working has helped us reduce the number and average age of open notifications from the previous year.

In 2014/15 we will continue our commitment to improve our ways of working across the office to ensure we can appropriately respond to the needs and expectations of our registrants, stakeholders and the wider Queensland community.

Working with our stakeholders

During the year, we have been in regular touch with many of our major stakeholders, listening to their ideas for ways we can improve, making opportunities to respond to feedback and talking about the National Scheme. This year we held nine meetings with our local professional associations, six with health practitioner regulatory agencies, eight with key Queensland Health stakeholders and a number with other important stakeholders in the Queensland medico-legal community. We attended or made presentations over 30 events, reaching more than 2,000 people, and particularly focused on students throughout the state to help raise awareness and understanding of the importance of regulation to their future professional lives.

Crucially, in the lead up to the introduction of the new co-regulatory health practitioner complaints management system in Queensland from 1 July 2014, we have worked to provide information and support to Queensland Health and established a collaborative relationship with the incoming Health Ombudsman to ensure a smooth transition.

Our work with the community will be a priority focus in the coming year. More widely through our national stakeholder engagement program, we have ventured into social media initially by joining Twitter, expanded our options to participate in National Board consultations and are planning future work with non-English speaking communities. We continue to benefit from advice and challenge from our Community Reference Group and distribute information about the National Scheme with our online community of interest. This group has grown from the initial community briefings we held around Australia in 2012/13 and includes people from Queensland.

Local office, national contribution

The day-to-day business of most of the team in the Queensland office is to manage our core regulatory functions of registration and notifications, and support our local boards and committees.

I thank the members of Queensland boards and committees for their expertise and commitment to the people of Queensland. I also thank the staff of the AHPRA Queensland office for their dedication in supporting Queensland and national boards and committees throughout the year.



Matthew Hardy, Queensland State Manager, AHPRA

PART 1:

Decision-making in Queensland: Board and committee reports

Queensland Registration and Notification Committee, Dental Board of Australia: Chair's message

The main focus of the Queensland Registration and Notification Committee of the Dental Board of Australia in 2013/14 was on managing risk to patients. We did this in two main ways: by making decisions about individual registered dental practitioners after receiving a notification about them; and by assessing the most complex applications for registration, often from overseas-trained practitioners.

Data showing the work of the local committee are detailed in this report. More comprehensive information about the work of the Dental Board of Australia nationally is included in the 2013/14 annual report of AHPRA and the National Boards.

As you will read, 2013/14 was a very busy year for the Queensland Registration and Notification Committee of the Dental Board of Australia.

Along with the National Board members from each jurisdiction, the state committee is the local face of dental practitioner regulation in Australia. Our local committee is made up of practitioner and community members who live and work in Queensland. The decisions the committee makes are guided by the national standards and policies set by the Dental Board of Australia. The local committee makes most decisions about dental practitioners in our region, supported by the local AHPRA office, in a national policy framework.

The local committee provides important feedback to the National Board about its standards and policies. As Chair of the local committee, I attended a number of National Board meetings throughout the year. These meetings create opportunities to discuss how the National Board policies influence our decision-making at the local level. The opportunities to engage with the National Board continue to grow to support the national policy framework.

Along with the National Board and all its committees, the core priority for the year ahead for the Queensland committee is to implement the regulatory principles of the National Scheme. As Chair, I am also looking forward to participating in the National Board's biennial dental conference to be held in May 2015, when all committee members have a chance to discuss, reflect and learn in order to improve the quality of our decisions. This has proved to be a most practical and effective forum to consolidate national consistency and ensure we make risk-based regulatory decisions.

Working with our stakeholders has been a major priority during the year. With the Queensland State

Manager, Matthew Hardy, we have worked to involve the local dental community in ensuring competently delivered services are provided to the people of Queensland. By open dialogue with professional associations and through engagement with teaching institutions, the expectations of the Board and the responsibility that places on dental practitioners has been made very clear.

Several new members were appointed to the committee in 2013. This year, we have had the opportunity to consider issues deeply and held oftencomplex discussions. All committee members have contributed to consistent decision-making and a 'right touch' approach that matches our actions to the level of risk posed to the community.

I thank the staff within the Queensland AHPRA office for their dedication and support of the committee's functions. I especially thank my colleagues on the Queensland committee for their energy and commitment to the people of Queensland during the year.



Dr Robert McCray, Chair, Queensland Registration and Notification Committee, Dental Board of Australia



Dr John Lockwood AM, Chair, Dental Board of Australia

Members of the Queensland Registration and Notification Committee

Dr Robert McCray (Chair)

Dr Edward Hsu

Dr Bruce Newman

Ms Neda Nikolovski

Mr Neil Roberts

Mr Stuart Unwin

Queensland Board of the Medical Board of Australia: Chair's message

It has been a year of considerable progress for the Queensland Board of the Medical Board of Australia.

As ever, our core focus was on public safety as we made decisions about individual medical practitioners. These decisions fall into two broad categories: either complex applications for registration which require detailed individual assessment; or what action we need to take to manage risk to the public as a result of a notification.

The decisions we make in Queensland are guided by the national standards and policies set by the Medical Board of Australia. In effect, local boards are making decisions about local practitioners, supported by a local AHPRA office, within a national framework.

During the year, the Queensland Board has spent a lot of time and effort working with the medical board nationally, with all other state and territory Medical Boards and with AHPRA to improve our management of notifications. This has involved careful analysis of our current performance, and identifying opportunities for doing our work better and more effectively. To support this, we have developed an action plan that clearly identifies our priorities and allocated KPIs, which we monitor monthly.

We have also looked very closely at the experience of notifiers and how we can make our communication more straightforward, easier to understand and more timely. I am looking forward to reporting on the benefits of this work in 2015.

Working with our stakeholders has been another priority during the year. We consider it essential that we engage with all of our stakeholders and have made deliberate efforts to meet with as many as possible since the new Queensland Board started earlier this year. We are currently formalising this approach with the development of a communication and engagement strategy that supports our activities with local stakeholders, professional associations and the community.

We are a newly appointed Board and have embraced the challenges inherent in professional regulation during the first eight months of our appointment. It has been a busy and productive period. In addition, we have witnessed the appointment of the Health Ombudsman and the establishment of the Office of the Health Ombudsman on 1 July 2014. This was a significant event in the management of notifications

and complaints in Queensland, and we have worked closely and collaboratively with the Office of the Health Ombudsman to ensure that our objective of protecting the public remains our priority.

I would like to thank my colleagues on the Queensland Board for their energy and commitment to the people of Queensland during the year. I would also like to extend my appreciation to the staff in the Queensland AHPRA office for their support as the Board deliberates on all matters before us.

This Queensland report provides a snapshot of regulation at work in our state over the last year. It complements the comprehensive, profession-specific information published in the annual report of AHPRA and the National Boards for 2013/14.



Associate Professor Susan Young, Chair, Queensland Board, Medical Board of Australia



Dr Joanna Flynn AM, Chair, Medical Board of Australia

Members of the Queensland Board

Associate Professor Susan Young (Chair)

Dr Mark Waters (Deputy Chair)

Dr Cameron Bardsley

Dr Victoria Brazil

Professor William Coman AM

Dr Christine Foley

Ms Christine Gee

Mr David Kent QC

Mr Gregory McGuire

Associate Professor Eleanor Milligan

Associate Professor David Morgan OAM

Dr Susan O'Dwyer

Dr Josephine Sundin

Queensland Board of the Nursing and Midwifery Board of Australia: Chair's message

In 2014, the Queensland Board of the Nursing and Midwifery Board of Australia continued to focus on public safety, making decisions about individual nurses and midwives. These may be complex applications for registration which require detailed individual assessment, or deciding what action we need to take to manage risk to the public as a result of a notification.

The decisions we make in Queensland are guided by the national standards and policies set by the Nursing and Midwifery Board of Australia (National Board) and by the principles for assessing applications for registration and notifications, which were recently developed jointly by the National Board state and territory boards. These policies and regulatory guidelines inform the decisions we make in Queensland about local practitioners, supported by AHPRA's state office.

During the year, the Queensland Board has worked closely with our colleagues on the National Board and on other state and territory boards, through monthly state and territory teleconferences of board chairs, workshops on nursing and midwifery regulation and developing principles for assessing applications for registration.

This important partnership will continue and supports a nationally consistent approach to managing and making decisions about notifications and registration issues for nurses and midwives. I am looking forward to participating in the inaugural Nursing and Midwifery Board conference to be held in November 2014.

Our work with stakeholders has also been a priority. The National Board held its meeting in Brisbane in July 2013. Importantly, this coincided with a well-attended stakeholder forum, which helped us meet and speak with our colleagues in other sectors who are interested in the important work of regulating nurses and midwives. With the Queensland State Manager, Matthew Hardy, we have worked to better inform the nursing and midwifery community about registration requirements and how to manage practitioners who have conditions imposed on their registration.

I thank my colleagues on the Queensland Board for their energy and commitment to the people of Queensland during the year. I would especially like to acknowledge the contribution of outgoing Chair, Professor Don Gorman and outgoing board members Ms Leanne Smith and Mr Terry Selva. I would also like to thank the staff of AHPRA Queensland for the assistance provided to the Board throughout the year.

This snapshot of regulation at work in our state complements the comprehensive, profession-specific information published in the annual report of AHPRA and the National Boards for 2013/14.



Professor Patricia (Patsy) Yates, Chair, Queensland Board of the Nursing and Midwifery Board of Australia



Dr Lynette Cusack, Chair, Nursing and Midwifery Board of Australia

Members of the Queensland Board

Professor Patricia Yates (Chair from 1 July 2014)

Professor Donald Gorman (Chair to 30 June 2014)

Adjunct Professor Veronica Casey (also a member of the Nursing and Midwifery Board of Australia)

Mr John Chambers

Ms Michelle Garner

Ms Michelle Hill (resigned 6 April 2014)

Mr Stanley Macionis

Mr Terence Selva

Ms Leanne Smith

Pharmacy Board of Australia: Chair's message

The Pharmacy Board of Australia (the National Board) makes decisions about the nearly 5,500 registered pharmacists in Queensland. To make sure we have local knowledge informing our decisions, there are practitioner members of the Board from each state and territory and a community member from each of four states. Mr Brett Simmonds is the Queensland practitioner member of the National Board.

The Board has established a notifications committee to make decisions about individual registered pharmacists in Queensland, guided by the standards and policies set by the National Board. In addition to five core members from the National Board, there are two representatives from each state and territory on this committee. Those members alternate attendance at meetings and assist in the decision-making on matters from their respective jurisdictions. This strategy helps to make sure decisions are both nationally consistent and locally relevant. The work of this committee is increasing, along with the number of notifications made about registered pharmacists.

During the year, the Board continued its work with stakeholders in Queensland. We also draw on the skills and expertise of local pharmacists, who support the Board through their participation as examiners for the national pharmacy examination.

During the year, the Board sought the views of the community and practitioners in Queensland in public consultations that reviewed a number of registration standards, codes and guidelines that have been in place since the start of the National Scheme. Next year, we will be looking for more contributions when we come to review other important regulatory guidelines

Data showing the work of the Board in Queensland are detailed in this report. More comprehensive information about the work of the Pharmacy Board of Australia nationally is included in the 2013/14 annual report of AHPRA and the National Boards.



Adjunct Associate Professor Stephen Marty, Chair, Pharmacy Board of Australia

Queensland Board of the Psychology Board of Australia: Chair's message

2014 was a very busy year for the Queensland Board of the Psychology Board of Australia.

The work of the Psychology Board of Australia is detailed in the annual report of AHPRA and the National Boards. This provides a national snapshot of the work the Board does to regulate the psychology profession in Australia.

The Queensland Board is the local face of psychology regulation in our state and is made up of practitioner and community members from Queensland. Our decisions about psychologists in our region are guided by the national standards and policies set by the Psychology Board of Australia. We are supported by AHPRA's Queensland office.

The main focus of the Queensland Board during the year was on public safety, as we made decisions about individual psychologists. Most of our work considers what action we need to take to manage risk to the public as a result of a notification. Another priority is assessing complex applications for registration.

Along with our interstate and national colleagues, this year we reviewed the effectiveness of our current regional board structure in dealing with the day-to-day work of regulating the psychology profession. This involved analysing the consistency of decision-making across regional boards to make sure there was no unnecessary variation in outcomes, processes or policies needed to keep the public safe. We wanted to make sure we were using resources prudently, that we were communicating effectively with the National Board (and other regional boards) about serious conduct matters and making good decisions.

As a result of the review, we will be maintaining a regional board structure and working with AHPRA to support consistent, robust decision-making that reflects the regulatory principles endorsed by all National Boards across the National Scheme.

A priority in the year ahead will be continuing work with the National Board to support a smooth transition to the new overseas qualifications assessment framework. In addition to local meetings and events during the year, an important development was the meeting of all regional psychology boards with the National Board. This provided an opportunity to share and compare regional and rural resolutions with other jurisdictions. This has complemented our regular monthly teleconference meeting of all regional

chairs with the National Board Chair, to discuss local problems and share solutions.

Working with our stakeholders in Queensland has been another feature of the year. With the Queensland State Manager, Matthew Hardy, we have worked closely with the Office of the Health Ombudsman as we made the transition to a co-regulatory framework.

As part of a decision to be more proactive in reducing the number of potential complaints reaching regulatory authorities in Queensland, we have focused on raising awareness of regulation and national standards with students studying psychology and those in training. We have made presentations to provisionally registered psychologists in training at universities across Queensland, and presented at the annual Psychology Australian Psychological Society EXPO event.

I thank my colleagues on the Queensland Board for their energy and commitment to the people of Queensland during the year. On 27 June 2014, the Minister for Health appointed members to an expanded nine-member Board for new three-year terms. I wish to thank Mr Kingsley Bedswell and Barry Sheehan who served on the previous board, and welcome new members Professor Justin Kenardy, Ms Rachel Phillips, Dr Melissa Sands, Mrs Gail Hartridge and Ms Susan Johnson to the Board. My thanks also for the assistance and support provided throughout the year by the staff in the Queensland AHPRA office.

Members of the Queensland Board

Associate Professor Robert Schweitzer (Chair)

Mr Kingsley Bedwell

Mrs Jeanette Jifkins

Professor Kevin Ronan

Mr Barry Sheehan

Dr Haydn Till



Associate Professor Robert Schweitzer, Chair, Queensland Board of the Psychology Board of Australia



Professor Brin Grenyer, Chair, Psychology Board of Australia

National Boards and committees making local decisions

The other National Boards in the National Scheme have taken a different approach to decision making about local practitioners.

Keeping a close eye on the cost of regulation, along with the risk profile, complexity and size of their profession, many of these Boards established national committees to make decisions about local practitioners.

National Board members are appointed from each state and territory. National committees are appointed by the Boards on merit and include Board members in most cases. Additional members may be appointed to bring specific professional or jurisdictional expertise when this is needed. Oversight of these committees by the National Boards supports consistent and robust decision-making that keeps the public safe.

Using national committees is an important way to cut the cost of regulation for these professions, while maintaining the benefits of scale and public protection provided by the National Scheme. National Boards also work closely with our network of state and territory managers, so they can monitor and respond to any state or territory-specific issues for their professions.

National Boards engaged with local stakeholders in a range of ways during the year, including:

- holding stakeholder forums in states and territories to meet local practitioners and community members and discuss important issues for health practitioner regulation
- responding to invitations to address professional and employer organisations, education providers and other interested groups
- participating in joint, cross-board consultations about common registration standards, codes, guidelines and policies, and
- sharing advice and feedback from the National Scheme Community Reference Group and Professions Reference Group.

For more information about the work of National Boards during the year, read the 2013/14 annual report of AHPRA and the National Boards.

The National Board Chairs



Mr Peter Pangquee Chair, Aboriginal and Torres Strait Islander Health Practice Board of Australia



Professor Charlie Xue Chair, Chinese Medicine Board of Australia



Dr Phillip Donato OAM Chair, Chiropractic Board of Australia



Mr Neil Hicks Chair, Medical Radiation Practice Board of Australia



Dr Mary Russell Chair, Occupational Therapy Board of Australia



Mr Colin Waldron Chair, Optometry Board of Australia



Dr Robert Fendall Chair, Osteopathy Board of Australia



Mr Paul Shinkfield Chair, Physiotherapy Board of Australia



Ms Catherine Loughry Chair, Podiatry Board of Australia

PART 2: The National Scheme at work in Queensland

Queensland data snapshot: registration and notifications

Background

These data are drawn from the 2013/14 annual report of AHPRA and the National Boards. The report looks at national data through a Queensland lens, to tell more about our work in this state to keep the public safe.

This snapshot provides information about the number of practitioners in each profession in Queensland, including a breakdown by registration type, registration division (when this applies), information about specialties (for dental, medical and podiatry practitioners), and endorsements or notations held. We also provide a gender breakdown of practitioners, by profession.

We provide national comparisons, to see how Queensland compares to the national average, and so that the relativity can be better seen. When possible, we provide a three-year history of data, so we can identify and track emerging trends over time. We also include a breakdown of data by profession in some cases.

We also include information about notifications in Queensland. This includes details of notifications received and closed during the year, as well as those remaining open at the end of the reporting year. Details of mandatory reports received and immediate actions taken are included as well as information on the rate of notifications and mandatory notification within the state.

We publish the source of notifications, as there are different patterns across states and territories. Again, we offer a three-year history when possible, as well as a breakdown by profession. National data and comparisons against national data are included. In general, the national data includes data about notifications in NSW, except when categories used differ between NSW and the other states and territories.

More comprehensive data are published in the 2013/14 annual report of AHPRA and the National Boards, which also includes more comprehensive profession-specific information.

Registration in Queensland

Tables 1–6 provide details of registered practitioners in Queensland. On 30 June 2014 there were 117,622 registered practitioners in Queensland, representing 19.0% of all practitioners registered nationally. This proportion has varied little over the last three years. By profession, the proportion of practitioners ranges from osteopaths, with 8.9% of Australia's osteopaths

based in Queensland, to nurses and midwives, where Queensland claims 20.0% of Australia's total from these professions.

Interesting patterns emerge in data viewed by registration type (Table 2). There are many professions that have proportionally more provisional registrants than general registrants. This applies to medical practitioners (20% of medical practitioners with general registration nationally, and 22.4% of provisional registrants), medical radiation practitioners (19.7% general, 21.7% provisional), pharmacists (19.6% general, 23.1% provisional) and psychologists (17.7% general, 20.5% provisional). There is also a higher proportion of medical practitioners with specialist registration (25.3%) in Queensland than the proportion of practitioners with general registration (19.2%).

For professions with divisions (Table 5), there are several divisions with quite high concentrations of practitioners in Queensland, notably Chinese medicine practitioners, who are registered solely as acupuncturists (33.8% of national total) and oral health therapists (31.8% of national total).

Details of registration applications received in 2013/14 are provided in Table 7. In 2013/14, 19.4% of the applications received nationally were received in Queensland. The proportion of all national applications (for first-time registration as well as changes to types of registration) received in Queensland has increased each year.

Table 1: Registered practitioners with QLD as the principal place of practice¹

Profession	QLD	National Total ⁵	% of National Total
Aboriginal and Torres Strait Islander Health Practitioner ²	37	343	10.8%
Chinese Medicine Practitioner ²	810	4,271	19.0%
Chiropractor	753	4,845	15.5%
Dental Practitioner	4,056	20,707	19.6%
Medical Practitioner	19,032	99,379	19.2%
Medical Radiation Practitioner ²	2,832	14,387	19.7%
Midwife	540	3,230	16.7%
Nurse	62,226	327,388	19.0%
Nurse and Midwife ³	6,363	31,832	20.0%
Occupational Therapist ²	3,174	16,223	19.6%
Optometrist	950	4,788	19.8%
Osteopath	166	1,865	8.9%
Pharmacist	5,536	28,282	19.6%
Physiotherapist	4,823	26,123	18.5%
Podiatrist	698	4,129	16.9%
Psychologist	5,626	31,717	17.7%
Total 2013-14	117,622	619,509	19.0%
Total 2012-13 ²	113,197	592,470	19.1%
Total 2011-12	103,730	548,528	18.9%
Population as a proportion of national population ⁴	4,690,900	23,319,400	20.1%

Notes

- 1. Data are based on registered practitioners as at 30 June 2014.
- 2. Regulation of four new professions, Aboriginal and Torres Strait Islander health, Chinese medicine, medical radiation and occupational therapy practitioners, started on 1 July 2012.
- 3. Practitioners who hold dual registration as both a nurse and a midwife.
- 4. Based on ABS Demographics Statistics as at 30 December 2013.
- 5. National total also includes registrants who have no specified principal place of practice.

Table 2: Registered practitioners with QLD as the principal place of practice, by registration type

Profession	QLD	National Total	% of National Total
Aboriginal and Torres Strait Islander Health Practitioner	37	343	10.8%
General	37	343	10.8%
Chinese Medicine Practitioner	810	4,271	19.0%
General	788	4,149	19.0%
Non-practising	22	122	18.0%
Chiropractor	753	4,845	15.5%
General	735	4,577	16.1%
Non-practising	18	268	6.7%
Dental Practitioner	4,056	20,707	19.6%
General	3,663	18,320	20.0%

		National	% of National
Profession	QLD	Total	Total
General and Specialist	310	1,586	19.5%
Limited	31	324	9.6%
Non-practising	51	446	11.4%
Specialist	1	27	3.7%
General and Limited ¹		4	
Medical Practitioner	19,032	99,379	19.2%
General	6,468	32,389	20.0%
General (Teaching and Assessing)	7	34	20.6%
General (Teaching and Assessing) and Specialist		2	
General and Specialist	8,744	48,118	18.2%
Limited	636	4,347	14.6%
Limited (Public Interest - Occasional Practice)	126	399	31.6%
Non-practising	228	2,477	9.2%
Provisional	861	3,846	22.4%
Specialist	1,962	7,767	25.3%
Medical Radiation Practitioner	2,832	14,387	19.7%
General	2,668	13,500	19.8%
Limited		3	
Non-practising	15	197	7.6%
Provisional	149	687	21.7%
Midwife	540	3,230	16.7%
General	535	3,173	16.9%
Non-practising	5	57	8.8%
Nurse	62,226	327,388	19.0%
General	61,641	323,284	19.1%
General and Non-practising ²	2	13	15.4%
Non-practising	583	4,091	14.3%
Nurse and Midwife	6,363	31,832	20.0%
General	6,161	30,111	20.5%
General and Non-practising ³	132	1,122	11.8%
Non-practising	70	599	11.7%
Occupational Therapist	3,174	16,223	19.6%
General	3,024	15,599	19.4%
Limited	25	115	21.7%
Non-practising	115	471	24.4%
Provisional	10	38	26.3%
Optometrist	950	4,788	19.8%
General	934	4,654	20.1%
Limited		3	
Non-practising	16	131	12.2%
Osteopath	166	1,865	8.9%
General	161	1,791	9.0%
Non-practising	5	73	6.8%
Provisional ⁴	- J	1	2.070
Pharmacist	5,536	28,282	19.6%
General	5,010	25,455	19.7%
Limited	2	17	11.8%
	_		

Profession	QLD	National Total	% of National Total
Non-practising	97	964	10.1%
Provisional	427	1,846	23.1%
Physiotherapist	4,823	26,123	18.5%
General	4,693	25,093	18.7%
Limited	33	264	12.5%
Non-practising	97	766	12.7%
Podiatrist	698	4,129	16.9%
General	684	4,017	17.0%
General and Specialist	1	27	3.7%
Non-practising	13	85	15.3%
Psychologist	5,626	31,717	17.7%
General	4,544	26,219	17.3%
Non-practising	240	1,390	17.3%
Provisional	842	4,108	20.5%
Total	117,622	619,509	19.0%

Notes:

- Practitioners holding general or specialist registration and limited/ provisional registration for a registration sub type or division within the same profession.
- 2. Practitioners holding general registration in one division and non-practising registration in another division.
- Practitioners holding general registration in one profession and nonpractising registration in the other profession.
- 4. Osteopathy Board has introduced a category of provisional registration in 2013-14.

Table 3: Registered practitioners who hold an endorsement or notation with QLD as the principal place of practice

Profession	QLD	National Total	% of National Total
Chiropractor		33	
Acupuncture		33	
Dental Practitioner	18	86	20.9%
Conscious sedation	18	86	20.9%
Medical Practitioner	51	412	12.4%
Acupuncture	51	412	12.4%
Nurse ¹	1,040	1,975	52.7%
Nurse Practitioner	293	1,087	27.0%
Scheduled Medicines	747	888	84.1%
Midwife ¹	128	364	35.2%
Eligible Midwife ²	92	247	37.2%
Midwife Practitioner		1	
Scheduled Medicines	36	116	31.0%
Optometrist	320	1,753	18.3%
Scheduled Medicines	320	1,753	18.3%
Osteopath		2	
Acupuncture		2	
Physiotherapist		9	
Acupuncture		9	

Profession	QLD	National Total	% of National Total
Podiatrist	2	64	3.1%
Scheduled Medicines	2	64	3.1%
Psychologist	1,300	9,221	14.1%
Area of Practice	1,300	9,221	14.1%
Total	2,859	13,919	20.5%

Notes:

- Nurse and midwife registrants may hold dual nursing and midwifery registration and may have endorsements against each registration. Nursing and midwifery registrants may hold one or more endorsement/ notation in each profession.
- 2. Holds notation of Eligible Midwife.

Table 4: Registered practitioners with QLD as the principal place of practice by profession and gender

		National	% of National
Profession	QLD	Total	Total
Aboriginal and Torres Strait Islander Health Practitioner	37	343	10.8%
Female	28	251	11.2%
Male	9	92	9.8%
Chinese Medicine Practitioner	810	4,271	19.0%
Female	425	2,279	18.6%
Male	385	1,992	19.3%
Chiropractor	753	4,845	15.5%
Female	256	1,799	14.2%
Male	497	3,046	16.3%
Dental Practitioner	4,056	20,707	19.6%
Female	1,897	9,932	19.1%
Male	2,159	10,775	20.0%
Medical Practitioner	19,032	99,379	19.2%
Female	7,496	39,963	18.8%
Male	11,536	59,416	19.4%
Medical Radiation Practitioner	2,832	14,387	19.7%
Female	1,871	9,694	19.3%
Male	961	4,693	20.5%
Midwife	540	3,230	16.7%
Female	537	3,219	16.7%
Male	3	11	27.3%
Nurse	62,226	327,388	19.0%
Female	55,422	290,178	19.1%
Male	6,804	37,210	18.3%
Nurse and Midwife	6,363	31,832	20.0%
Female	6,233	31,242	20.0%
Male	130	590	22.0%
Occupational Therapist	3,174	16,223	19.6%
Female	2,931	14,872	19.7%
Male	243	1,351	18.0%

Profession	QLD	National Total	% of National Total
Optometrist	950	4,788	19.8%
Female	458	2,404	19.1%
Male	492	2,384	20.6%
Osteopath	166	1,865	8.9%
Female	70	986	7.1%
Male	96	879	10.9%
Pharmacist	5,536	28,282	19.6%
Female	3,350	17,015	19.7%
Male	2,186	11,267	19.4%
Physiotherapist	4,823	26,123	18.5%
Female	3,295	18,082	18.2%
Male	1,528	8,041	19.0%
Podiatrist	698	4,129	16.9%
Female	421	2,515	16.7%
Male	277	1,614	17.2%
Psychologist	5,626	31,717	17.7%
Female	4,447	24,996	17.8%
Male	1,179	6,721	17.5%
Total	117,622	619,509	19.0%

Table 5: Registered Chinese medicine, dental, medical radiation practitioners and nurses and midwives with QLD as principal place of practice, by division

Profession	QLD	National Total	% of National Total
Chinese Medicine Practitioner	810	4,271	19.0%
Acupuncturist	551	1,630	33.8%
Acupuncturist and Chinese Herbal Dispenser ¹	3	5	60.0%
Acupuncturist and Chinese Herbal Dispenser and Chinese Herbal Medicine Practitioner ¹	41	503	8.2%
Acupuncturist and Chinese Herbal Medicine Practitioner ¹	207	2,019	10.3%
Chinese Herbal Dispenser	1	41	2.4%
Chinese Herbal Dispenser and Chinese Herbal Medicine Practitioner ¹		14	
Chinese Herbal Medicine Practitioner	7	59	11.9%
Dental Practitioner	4,056	20,707	19.6%
Dental Hygienist	135	1,298	10.4%
Dental Hygienist and Dental Prosthetist ¹	1	3	33.3%
Dental Hygienist and Dental Prosthetist and Dental Therapist ¹		2	
Dental Hygienist and Dental Therapist ¹	163	493	33.1%

		N .: .	% of
Profession	QLD	National Total	National Total
Dental Hygienist and Oral Health Therapist ¹		1	0.0%
Dental Prosthetist	238	1,209	19.7%
Dental Prosthetist and Dental Therapist ¹		1	
Dental Therapist	198	1,093	18.1%
Dentist	3,014	15,638	19.3%
Dental Hygienist and Dentist ¹	1	6	16.7%
Oral Health Therapist	306	963	31.8%
Medical Radiation Practitioner	2,832	14,387	19.7%
Diagnostic Radiographer	2,237	11,103	20.1%
Diagnostic Radiographer and Nuclear Medicine Technologist ¹	10	16	62.5%
Diagnostic Radiographer and Radiation Therapist ¹	1	2	50.0%
Nuclear Medicine Technologist	134	1,012	13.2%
Radiation Therapist	450	2,254	20.0%
Nurse	62,226	327,388	19.0%
Enrolled Nurse	11,709	61,301	19.1%
Enrolled Nurse and Registered Nurse ¹	1,037	5,022	20.6%
Registered Nurse	49,480	261,065	19.0%
Nurse and Midwife	6,363	31,832	20.0%
Enrolled Nurse and Midwife ¹	11	55	20.0%
Enrolled Nurse and Registered Nurse and Midwife ¹	2	54	3.7%
Registered Nurse and Midwife ¹	6,350	31,723	20.0%
Total	76,287	398,585	19.1%

Notes:

continued overleaf

^{1.} Practitioners who hold dual or multiple registration.

Table 6: Health practitioners with specialties at 30 June 2014°

Profession	QLD	National Total	Nationa Tota
Dental Practitioner	324	1.667	19.49
Dento-maxillofacial radiology	8	11	72.79
Endodontics	28	154	18.29
Forensic odontology	2	27	7.49
Oral and maxillofacial surgery	45	201	22.49
Oral medicine	6	36	16.79
Oral pathology	5	25	20.09
Oral surgery	3	48	6.3%
Orthodontics	116	597	19.49
Paediatric dentistry	24	114	21.19
Periodontics	45	214	21.09
Prosthodontics	37	207	17.99
Public health dentistry [Community dentistry]	2	16	12.59
Special needs dentistry	3	17	17.69
Medical Practitioner	11,682	61,171	19.19
Addiction medicine	26	166	15.79
Anaesthesia	899	4,495	20.09
Dermatology	80	489	16.49
Emergency medicine	349	1,567	22.39
General practice	4,820	23,624	20.49
Intensive care medicine	169	796	21.29
Paediatric intensive care medicine		2	
No subspecialty declared	169	794	21.39
Medical administration	83	331	25.19
Obstetrics and gynaecology	353	1,814	19.59
Gynaecological oncology	9	43	20.99
Maternal-fetal medicine	7	39	17.99
Obstetrics and gynaecological ultrasound	5	80	6.39
Reproductive endocrinology and infertility	4	53	7.59
Urogynaecology	6	30	20.09
No subspecialty declared	322	1,569	20.59
Occupational and environmental medicine	43	300	14.39
Ophthalmology	160	935	17.19
Paediatrics and child health	404	2,315	17.59
Clinical genetics	1	22	4.59
Community child health	9	35	25.79
General paediatrics	315	1,744	18.19
Neonatal and perinatal medicine	22	145	15.29
Paediatric cardiology	5	22	22.79

			% of
Profession	QLD	National Total	National Total
Paediatric clinical pharmacology		1	
Paediatric emergency medicine	9	37	24.3%
Paediatric endocrinology	4	20	20.0%
Paediatric gastroenterology and hepatology	2	19	10.5%
Paediatric haematology	1	7	14.3%
Paediatric immunology and allergy	2	11	18.2%
Paediatric infectious diseases	3	15	20.0%
Paediatric intensive care medicine	1	5	20.0%
Paediatric medical oncology	3	18	16.7%
Paediatric nephrology		5	
Paediatric neurology	3	28	10.7%
Paediatric palliative medicine	1	2	50.0%
Paediatric rehabilitation medicine		5	0.0%
Paediatric respiratory and sleep medicine	6	23	26.1%
Paediatric rheumatology	2	11	18.2%
No subspecialty declared	15	140	10.7%
Pain medicine	53	251	21.1%
Palliative medicine	44	275	16.0%
Pathology	405	2,276	17.8%
Anatomical pathology (including cytopathology)	163	821	19.9%
Chemical pathology	15	89	16.9%
Forensic pathology	13	43	30.2%
General pathology	78	502	15.5%
Haematology	79	460	17.2%
Immunology	12	111	10.8%
Microbiology	38	211	18.0%
No subspecialty declared	7	39	17.9%
Physician	1,520	9,089	16.7%
Cardiology	236	1,200	19.7%
Clinical genetics	7	70	10.0%
Clinical pharmacology	11	51	21.6%
Endocrinology	107	582	18.4%
Gastroenterology and hepatology	133	763	17.4%
General medicine	332	1,753	18.9%
Geriatric medicine	76	574	13.2%
Haematology	87	485	17.9%
Immunology and allergy	14	143	9.8%
Infectious diseases	51	368	13.9%
Medical oncology	92	553	16.6%
Nephrology	77	482	16.0%

		NI-4:I	% of
Profession	QLD	National Total	National Total
Neurology	69	526	13.1%
Nuclear medicine	32	249	12.9%
Respiratory and sleep medicine	121	610	19.8%
Rheumatology	46	347	13.3%
No subspecialty declared	29	333	8.7%
Psychiatry	609	3,329	18.3%
Public health medicine	80	435	18.4%
Radiation oncology	68	358	19.0%
Radiology	412	2,220	18.6%
Diagnostic radiology	351	1,902	18.5%
Diagnostic ultrasound		4	
Nuclear medicine	51	184	27.7%
No subspecialty declared	10	130	7.7%
Rehabilitation medicine	55	454	12.1%
Sexual health medicine	18	115	15.7%
Sport and exercise medicine	11	115	9.6%
Surgery	1,021	5,422	18.8%
Cardio-thoracic surgery	42	200	21.0%
General surgery	344	1,895	18.2%
Neurosurgery	42	226	18.6%
Oral and maxillofacial surgery	29	105	27.6%
Orthopaedic surgery	274	1,313	20.9%
Otolaryngology - head and neck surgery	88	474	18.6%
Paediatric surgery	13	98	13.3%
Plastic surgery	67	428	15.7%
Urology	79	399	19.8%
Vascular surgery	43	215	20.0%
No subspecialty declared		69	
Podiatrist	1	27	3.7%
Podiatric Surgeon	1	27	3.7%
Total	12,007	62,865	19.1%

Notes

Table 7: Applications received by profession and registration type

		National	% of National
Profession	QLD	Total	Total
Aboriginal and Torres Strait Islander Health Practitioner ¹	13	85	15.3%
General	13	84	15.5%
Non-practising		1	
Chinese Medicine Practitioner ¹	113	696	16.2%
General	93	624	14.9%
Limited		1	
Non-practising	20	71	28.2%
Chiropractor	42	370	11.4%
General	36	318	11.3%
Limited		7	
Non-practising	6	45	13.3%
Dental Practitioner	325	1,907	17.0%
General	251	1,399	17.9%
Limited	46	291	15.8%
Non-practising	21	133	15.8%
Specialist	7	84	8.3%
Medical Practitioner	3,053	15,425	19.8%
General	1,034	5,152	20.1%
General (Teaching and Assessing)	2	6	33.3%
Limited	529	3,289	16.1%
Limited (Public Interest - Occasional Practice)		1	
Non-practising	58	439	13.2%
Provisional	852	3,842	22.2%
Specialist	578	2,696	21.4%
Medical Radiation Practitioner 1	251	1,700	14.8%
General	114	1,042	10.9%
Limited		2	
Non-practising	9	85	10.6%
Provisional	128	571	22.4%
Midwife	339	1,704	19.9%
General	280	1,377	20.3%
Non-practising	59	327	18.0%
Nurse	4,853	24,147	20.1%
General	4,615	22,879	20.2%
Non-practising	238	1,268	18.8%
Occupational Therapist ¹	372	2,204	16.9%
General	286	1,807	15.8%
Limited	13	79	16.5%
Non-practising	73	313	23.3%
Provisional		5	
Optometrist	51	262	19.5%
General	47	235	20.0%

The data above record the number of practitioners with registration in the specialist fields listed. Individual practitioners may be registered to practise in more than one specialist field.

		National	% of National
Profession	QLD	Total	Total
Limited		4	
Non-practising	4	23	17.4%
Osteopath	15	211	7.1%
General	13	167	7.8%
Limited		7	
Non-practising	1	31	3.2%
Provisional	1	6	16.7%
Pharmacist	754	3,313	22.8%
General	368	1,609	22.9%
Limited	5	46	10.9%
Non-practising	20	130	15.4%
Provisional	361	1,528	23.6%
Physiotherapist	439	2,332	18.8%
General	392	2,003	19.6%
Limited	27	184	14.7%
Non-practising	20	145	13.8%
Podiatrist	58	380	15.3%
General	51	348	14.7%
Non-practising	7	29	24.1%
Provisional		1	
Specialist		2	
Psychologist	698	4,053	17.2%
General	271	1,645	16.5%
Limited		2	
Non-practising	68	394	17.3%
Provisional	359	2,012	17.8%
Total 2013-14	11,376	58,789	19.4%
Total 2012-13	11,819	63,113	18.7%
Total 2011-12 ¹	13,039	79,355	16.4%

Notes:

Notification in Queensland

Notifications in Queensland are detailed in Tables 8–19. In 2013/14, 2,375 notifications were lodged in Queensland, representing 23.6% of the notifications received nationally. This is a 16% increase on last year; the same as the national increase. The proportion of notifications received in Queensland, relative to the national total, has not changed.

The data show significant differences in mandatory notifications in Queensland, compared to the rest of Australia. In 2013/14, Queensland received 242 notifications, or 32.8% of mandatory notifications received nationally. This is a 63% increase on the

previous year. The rate of mandatory notifications at 25.6 per 10,000 practitioners is much higher than the national average of 15.8 notifications per 10,000 practitioners.

Queensland received 23.6% of all notifications received nationally. This is close to the same rate as Queensland's proportion of notifications closed during the year (23.7%) and higher than the proportion of notifications remaining open at the end of the reporting year (22.3%).

There is a higher percentage of practitioners with notifications in Queensland (1.7%), compared to the national average of 1.4%.

A large proportion of notifications received (1,035) were about clinical care (see Table 11), consistent with the national pattern. Table 12 details the source of notifications. Most (41%) Queensland notifications were referred by the Health Quality and Complaints Commission (which was replaced by the Health Ombudsman on 1 July 2014). This represents almost half (49.2%) the notifications nationally received from a health complaints entity. Other major sources of notifications in Queensland were employers (33.6% of national total), other practitioners or treating practitioners (35.9% and 42.5% respectively of the national total) and self-reporting (64% of the national total); 13% of notifications in Queensland were made directly by patients.

In 2013/14, boards took immediate action in 224 cases, as an interim step to manage risk and keep the public safe. This accounts for 33.8% of the total immediate actions taken by boards nationally. Queensland immediate action cases led to restrictions on registration in 76% of cases decided. In 26 of these cases the registration of the practitioner was suspended; in two cases the Board accepted the surrender of the practitioner's registration; in 113 cases the Board imposed conditions on registration; and in 24 accepted an undertaking from the practitioner. In 53 cases the Board determined that no further action was required to manage risk to the public, and six cases had not been finalised at the end of the reporting year.

There were 46 notifications still open at the end of the reporting year (see Table 14) that had been received before the National Scheme started. This is 50.5% of the national total.

continued overleaf

Regulation of four new professions, Aboriginal and Torres Strait Islander health, Chinese medicine, medical radiation and occupational therapy practitioners, started on 1 July 2012. AHPRA opened applications for these professions in March 2012. States and territories where registers of practitioners existed migrated to AHPRA in July 2012, while states or territories with no registers accepted applications for registration.

Table 8: Notifications received or closed in 2013/14 or remaining open at 30 June 2014, by profession ¹

	А	l Receive	ed	Manda	tory Re	ceived		Closed		Oper	n at 30 J	une
Profession	alb	National Total	% of National Total	QLD	National Total	% of National Total	QLD	National Total	% of National Total	QLD	National Total	% of National Total
Aboriginal and Torres Strait Islander Health Practitioner ⁵		6						5			3	
Chinese Medicine Practitioner ⁵	10	26	38.5%				9	28	32.1%	5	15	33.3%
Chiropractor	8	111	7.2%		7		9	89	10.1%	15	97	15.5%
Dental Practitioner	207	951	21.8%	10	26	38.5%	243	1,015	23.9%	72	441	16.3%
Medical Practitioner	1,361	5,585	24.4%	134	351	38.2%	1,342	5,515	24.3%	575	2,631	21.9%
Medical Radiation Practitioner ⁵	5	28	17.9%	2	8	25.0%	6	28	21.4%	4	15	26.7%
Midwife	68	110	61.8%	19	34	55.9%	66	103	64.1%	38	87	43.7%
Nurse	438	1,900	23.1%	157	590	26.6%	393	1,774	22.2%	270	1,118	24.2%
Occupational Therapist ⁵	12	43	27.9%	3	9	33.3%	8	41	19.5%	7	20	35.0%
Optometrist	15	66	22.7%	1	2	50.0%	13	66	19.7%	6	18	33.3%
Osteopath		11					1	14	7.1%		13	
Pharmacist	87	514	16.9%	20	55	36.4%	90	464	19.4%	81	365	22.2%
Physiotherapist	39	134	29.1%	6	14	42.9%	28	104	26.9%	17	73	23.3%
Podiatrist	12	54	22.2%	2	4	50.0%	11	58	19.0%	9	28	32.1%
Psychologist	112	487	23.0%	22	45	48.9%	107	484	22.1%	67	313	21.4%
Not identified ²	1	21	4.8%				1	15	6.7%			
2014 Total ^{3, 4}	2,375	10,047	23.6%	376	1,145	32.8%	2,327	9803	23.7%	1,166	5,237	22.3%
2013 Total ⁵	2,042	8,648	23.6%	230	1,013	22.7%	1,957	8,014	24.4%	1,207	5,099	23.7%
2012 Total ⁶	1,548	7,594	20.4%	245	775	31.6%	1,148	6,209	18.5%	1,097	4,521	24.3%

Notes

- 1. Based on state and territory where the notification is handled for registrants who do not reside in Australia.
- 2. Profession of registrant is not always identifiable in the early stages of a notification.
- 3. Data includes some cases where early enquiries were received in 2012/13 but information to support a formal notification was only received in 2013/14.
- 4. The process for recording of notifications received from health complaints entities and jointly considered with AHPRA has been modified this reporting year to ensure consistency of reporting across all jurisdictions.
- 5. Regulation of four new professions, Aboriginal and Torres Strait Islander health, Chinese medicine, medical radiation and occupational therapy practitioners, started on 1 July 2012.
- 6. NSW data revised since initial publication.

Table 9: Percentage of registrant base with notifications received in 2013/2014, by profession¹

Profession	QLD	2014 Total
Aboriginal and Torres Strait Islander Health Practitioner ⁴		1.7%
Chinese Medicine Practitioner ⁴	1.0%	0.6%
Chiropractor	1.1%	2.0%
Dental Practitioner	4.3%	4.0%
Medical Practitioner	6.1%	4.9%
Medical Radiation Practitioner ⁴	0.1%	0.2%
Midwife ²	0.8%	0.3%
Nurse ³	0.6%	0.5%
Occupational Therapist ⁴	0.4%	0.3%
Optometrist	1.4%	1.3%
Osteopath		0.6%
Pharmacist	1.4%	1.7%

QLD	2014 Total
0.6%	0.5%
1.3%	1.2%
1.8%	1.4%
1.7%	1.4%
1.5%	1.3%
1.4%	1.2%
	0.6% 1.3% 1.8% 1.7% 1.5%

Notes

- Percentages for each state and profession are based on registrants whose profession has been identified and whose principal place of practice is an Australian state or territory. Notifications when the profession of the registrant has not been identified and registrants whose principal place of practice is not in Australia are only represented in the state and profession totals above.
- 2. The registrant base used for midwives includes registrants with midwifery or with nursing and midwifery registration.
- 3. The registrant base for nurses includes registrants with nursing registration or with nursing and midwifery registration.
- Regulation of four new professions, Aboriginal and Torres Strait Islander health, Chinese medicine, medical radiation and occupational therapy practitioners, started on 1 July 2012.

Table 10: Registrants involved in mandatory notifications by jurisdiction

		2013/14		2012/131		2011/12
	No. practitioners²	Rate / 10,000 33practitioners³	No. practitioners²	Rate / 10,000 practitioners³	No. practitioners²	Rate / 10,000 practitioners³
Queensland	301	25.6	208	18.4	229	22.1
Total Australia	976	15.8	951	16.1	732	13.3

Notes:

- Regulation of four new professions, Aboriginal and Torres Strait Islander health, Chinese medicine, medical radiation and occupational therapy practitioners, started on 1 July 2012.
- 2. Figures present the number of practitioners involved in the mandatory reports received.
- 3. Practitioners with no principal place of practice are not represented in the calculation of a rate for each state but are included in the calculation of the total Australia rate.

Table 11: Issues in notifications received in 2013/14

		National	% of National
Issue	QLD	Total	Total
Behaviour	96	392	24.5%
Billing	61	240	25.4%
Boundary violation	55	308	17.9%
Clinical care	1,035	4,049	25.6%
Communication	263	894	29.4%
Confidentiality	44	233	18.9%
Conflict of interest	3	19	15.8%
Discrimination	1	16	6.3%
Documentation	60	445	13.5%
Health impairment	243	885	27.5%
Infection/hygiene	3	50	6.0%
Informed consent	3	77	3.9%
Medico-legal conduct	10	88	11.4%
National Law breach	61	201	30.3%
National Law offence	32	139	23.0%
Offence	84	300	28.0%
Other	98	240	40.8%
Pharmacy/medication	136	904	15.0%
Research/teaching/assessment	4	16	25.0%
Response to adverse event	5	14	35.7%
Teamwork/supervision	19	60	31.7%
Not recorded	59	477	12.4%
Total	2,375	10,047	23.6%

Table 12: Source of notifications received in 2013/14

Issue	QLD	National Total (excluding NSW) ¹	% of National Total (excluding NSW)
Anonymous	63	171	36.8%
Drugs and poisons		53	
Education provider	12	23	52.2%
Employer	215	639	33.6%
Government department	16	74	21.6%
HCE	982	1,995	49.2%
Health advisory service	6	14	42.9%
Hospital	1	14	7.1%
Insurance company		9	
Lawyer	11	30	36.7%
Member of Parliament		2	
Member of the public	91	308	29.5%
Ombudsman		1	
Other board	21	38	55.3%
Other practitioner	244	679	35.9%
Own motion	56	285	19.6%
Patient	315	1,529	20.6%
Police	10	36	27.8%
Relative	109	492	22.2%
Self	121	189	64.0%
Treating practitioner	37	87	42.5%
Unclassified	65	143	45.5%
Total	2,375	6,811	34.9%

Notes:

Table 13: Immediate action cases about notifications received in 2013/14

Outcomes	QLD	National Total	% of National Total
Not take immediate action	53	140	37.9%
Accept undertaking	24	93	25.8%
Impose conditions	113	309	36.6%
Accept surrender of registration	2	3	66.7%
Suspend registration	26	110	23.6%
Decision pending	6	8	75.0%
Total	224	663	33.8%

The national total excludes NSW data as the categorisation of 'source' differs between NSW and the remaining states and territories.

Table 14: Notifications under previous legislation open at 30 June 2014, by profession

Profession	QLD	National Total	% of National Total
Chinese Medicine Practitioner		5	
Chiropractor		2	
Dental Practitioner	3	3	100.0%
Medical Practitioner	22	49	44.9%
Medical Radiation Practitioner	2	2	100.0%
Midwife			
Nurse	3	9	33.3%
Osteopath		1	
Pharmacist	6	7	85.7%
Physiotherapist	2	2	100.0%
Psychologist	8	11	72.7%
Not identified			
Total 2014 ¹	46	91	50.5%
Total 2013	97	242	40.1%
Total 2012	162	517	31.3%

Notes:

Tables 15–19 detail the outcomes of key stages in the notifications process during 2013/14. The national data in these tables do not include NSW. Only 71 (3%) enquiries received during the year were not considered to meet the requirements for a notification and were closed at the lodgement stage, and in 10 cases the outcome had not been determined (Table 15).

Of the assessments finalised during the year (see Table 16), 23% were referred for further regulatory action, including investigation, health or performance assessment, or panel or tribunal hearing. Most cases (1,832 or 77%) were closed after assessment. This is a high proportion (41.8%) of all cases closed nationally after assessment. The outcome from assessments finalised in Queensland follow different patterns to other jurisdictions. Cases in Queensland account for more than half of the cases referred to panel hearing (81.5%) or tribunal hearing (75%) and for more than half the cases closed with conditions imposed (69%), a caution issued (52.5%) or referral back to the health complaints entity which initially received the notification (51.9%).

There were 362 investigations closed during the year. Of the 105 referred for more regulatory action, 89 were referred to a panel or tribunal hearing (85%) or a performance or health assessment (15%). There were 257 notifications closed after investigation, representing 17.5% of the national total. Of these, in 170 (66%) matters the Board decided no further regulatory action was needed to manage risk to

the public; in 50 matters (19%) the Board cautioned the practitioner; and in 35 matters (14%) imposed conditions or accepted an undertaking (see Table 17).

Table 18 details the outcome of panel hearings. In 88% of cases, the panel took some form of disciplinary action on the practitioner. The 43 cases finalised by a panel in Queensland accounted for 18.9% of the national total. Table 19 details the outcome of 39 tribunal decisions in Queensland during the year. In 29 of these cases (74%), the tribunal took disciplinary action of some sort. The 39 cases closed after a tribunal hearing represented 33.6% of the national total (see Table 19).

Table 15: Outcomes of enquiries received in 2013/14 (excluding NSW)

Outcomes	QLD	National Total (excl NSW)	% of National Total
Moved to notification	2,354	6,621	35.6%
Closed at lodgement	71	1,196	5.9%
Yet to be determined	10	227	4.4%
Total	2,435	8,044	30.3%

Table 16: Outcomes of assessments completed in 2013/14 (excluding NSW)

Outcome of decisions to take the notification further	QLD	National Total (excl NSW)	% of National Total
Health or performance assessment	157	324	48.5%
Investigation	347	2,055	16.9%
Panel hearing	22	27	81.5%
Tribunal hearing	12	16	75.0%
Total	538	2,422	22.2%
Outcome of notifications closed following assessment	QLD	Total	
No further action	881	2,550	34.5%
Health complaints entity to retain	696	1,342	51.9%
Refer all of the notification to another body	1	10	10.0%
Caution	192	366	52.5%
Accept undertaking	21	58	36.2%
Impose conditions	40	58	69.0%
Practitioner surrenders registration	1	3	33.3%
Total	1,832	4,387	41.8%

continued overleaf

Since the 2012/13 annual report a number of cases have been identified that were previously reported as National Law cases and should be reported as prior law cases. They have been included in the 2013/14 data

Table 17: Outcomes of investigations finalised in 2013/14 (excluding NSW)

Outcomes	QLD	National Total (excl NSW)	% of National Total
Health or performance assessment	16	41	39.0%
Panel hearing	30	242	12.4%
Tribunal hearing	59	190	31.1%
Total	105	473	22.2%
Outcome of notifications closed following investigation	QLD	Total	
No further action	170	989	17.2%
Refer all or part of the notification to another body	2	12	16.7%
Caution	50	304	16.4%
Accept undertaking	17	67	25.4%
Impose conditions	18	96	18.8%
Practitioner surrender		1	
Total	257	1,469	17.5%

Table 18. Outcome of panel hearings finalised in 2013/14 (excluding NSW)

Outcomes	QLD	National Total (excl NSW)	% of National Total
No further action	5	55	9.1%
Caution	11	57	19.3%
Reprimand	9	26	34.6%
Accept undertaking	1	2	50.0%
Impose conditions	17	82	20.7%
Practitioner surrenders registration		2	
Suspend registration		4	
Total	43	228	18.9%

Table 19. Outcome of tribunal hearings finalised in 2013/14 (excluding NSW)

Outcomes	QLD	National Total (excl NSW)	% of National Total
No further action	10	14	71.4%
Caution	1	1	100.0%
Reprimand	6	35	17.1%
Fine registrant		7	
Accept undertaking	3	6	50.0%
Impose conditions	12	25	48.0%
Practitioner surrenders registration		2	
Suspend registration	5	12	41.7%
Cancel registration	1	12	8.3%
Not permitted to re-apply for registration for a period of 12 months	1	1	100.0%
Permanently prohibited from undertaking services relating to midwifery		1	
Total	39	116	33.6%

Practitioners under active monitoring at the end of the reporting year are detailed in Table 20. Cases in Queensland accounted for 33.1% of the registrants under active monitoring [937 registrants]. Most of these were medical practitioners (396) or nurses (268). Cases in Queensland represent more than half the national total of registrants being monitored in several professions: for midwives (19 cases or 54.3%), occupational therapists (46 cases or 52.9% of the national total) and just under half of the medication radiation practitioners (52 cases or 49.1%).

Table 21 provides an overview of cases when a criminal history check undertaken resulted in, or contributed to, the imposition of conditions by a Board or undertakings given by a practitioner. There were 20 cases in Queensland in 2013/14.

Table 20: Active monitoring cases at 30 June 2014 by profession (excluding NSW)

Profession	QLD	National Total (excl NSW)	% of National Total
Aboriginal and Torres Strait Islander Health Practitioner		17	
Chinese Medicine Practitioner	3	124	2.4%
Chiropractor	9	34	26.5%
Dental Practitioner	41	150	27.3%
Medical Practitioner	396	987	40.1%
Medical Radiation Practitioner	52	106	49.1%
Midwife	19	35	54.3%
Nurse	268	908	29.5%
Occupational Therapist	46	87	52.9%
Optometrist		8	
Osteopath	1	10	10.0%
Pharmacist	55	145	37.9%
Physiotherapist	10	66	15.2%
Podiatrist	5	19	26.3%
Psychologist	32	131	24.4%
Total	937	2,827	33.1%

continued overleaf

Table 21: Cases in 2013/14 where a criminal history check resulted in or contributed to imposition of conditions or undertakings, by profession

Profession	QLD	National Total (excl NSW)	% of National Total
Aboriginal and Torres Strait Islander Health Practitioner		1	
Chinese Medical Practitioner			
Chiropractor		1	
Dental Practitioner	1	1	100.0%
Medical Practitioner		11	
Midwife		1	
Nurse	16	48	33.3%
Pharmacist	2	8	25.0%
Physiotherapist		2	
Podiatrist	1	1	100.0%
Psychologist		2	
Total 2013/14	20	76	26.3%
Total 2012/13	5	27	18.5%

Keeping the public safe: monitoring

Health practitioners and students may have restrictions placed on their registration for a range of reasons including as a result of a notification, the assessment of an application for registration or a renewal of registration, or after an appeal lodged with a tribunal. Types of restrictions being monitored include:

Drug and alcohol screening – requirements to provide biological samples for analysis for the presence of specified drugs and/or alcohol.

Health – requirements to attend treating health practitioner(s) for the management of identified health issues (including physical and psychological/psychiatric issues).

Supervision – restrictions that allow require a health professional to practise only if they are being supervised by another health practitioner (usually registered in the same profession). The restrictions detail the form of the supervision.

Mentoring – requirements to engage a mentor to provide assistance, support and guidance in addressing issues, behaviours or deficiencies identified in skills, knowledge, performance or conduct.

Chaperoning – restrictions that allow patients generally, or specific groups of patients, to be treated or examined only when a suitable third party is present.

Audit – requirements for a health practitioner to submit to an audit of their practice, which may include auditing records and/or the premises from which they practise.

Assessment – requirements that a health practitioner or student submits to an assessment of their health, performance, knowledge, skill or competence to practise their profession.

Practice and employment – requirements that a practitioner or student does, or refrains from doing, something in connection with their practice of their profession (for example, restrictions on location, hours or scope of practice, or rights in respect of particular classes of medicines).

Education and upskilling – requirements to attend or complete a (defined) education, training or upskilling activity, including prescribed amounts of continuing professional development.

Character – requirements that a health practitioner or student remain of good character for a specified period of time (for example, that no further notifications are received regarding them).

A health practitioner or student may simultaneously have restrictions of more than one type and/or category in place on their registration at any time.

NOTES



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