



# Corporate Plan 2011-14

**OUR VISION** A competent and flexible health workforce that meets the current and future needs of the Australian community  
**OUR MISSION** To regulate health practitioners in Australia in the public interest  
**OUR ROLE** To implement the National Registration and Accreditation Scheme ensuring Australians have access to safe, high quality health practitioners

## GOALS

- Goal 1:** Work in partnership with National Boards and collaborate with other stakeholders to deliver the single National Registration and Accreditation Scheme.
- Goal 2:** Invest in and collaborate with our people to build a flexible, capable, productive and professional organisation.
- Goal 3:** Design the organisation to deliver best practice regulation that meets the needs of the Australian community now and into the future.
- Goal 4:** Continuously improve the consistency and quality of our business processes.
- Goal 5:** Deliver timely information and consistent, high quality and responsive services to Boards, registrants and notifiers.
- Goal 6:** Ensure AHPRA's data is accurate and fit-for-purpose in supporting evidence-based policy and decision-making in the public interest.
- Goal 7:** Provide sound policy advice to Boards and Ministers.

## OUTCOMES

- The health and safety of the public is protected and promoted.
- The public has confidence in the health workforce.
- Quick and easy registration on the National Registers for practitioners and graduates who comply with National Standards.
- Issues of health practitioner conduct, performance and health are addressed promptly and effectively.
- A world-class health practitioner regulation agency in which our employees are proud to work.
- Health workforce regulation is streamlined and supports a flexible, responsive and sustainable Australian health workforce.

## OUR WAY OF WORKING

**Integrity and public confidence:** We deliver services that protect the public and build their confidence in the health professions by upholding the highest levels of probity, integrity, honesty and transparency.

**Collaboration and innovation:** We create an environment that promotes a culture of collaboration, teamwork, innovation and continuous improvement.

**Unity and consistency:** We are united in developing a new national organisation built on national consistency.

**Respect:** We are respectful in our dealings with others, and we are committed to equal opportunities and diversity in our workplace.

**Health, safety and sustainability:** We promote a safe, healthy workplace and sustainable practices for staff, board members and visitors.



*The Australian Health Practitioner Regulation Agency is a new organisation with a big and important responsibility. Our first Corporate Plan sets out what we aim to achieve over the next three years. Our central focus is on the successful implementation of the National Registration and Accreditation Scheme. I look forward to working collaboratively with health practitioner boards, our dedicated staff and our partners to realise this Corporate Plan and to deliver the highest possible standards of practitioner regulation in Australia.*

Martin Fletcher  
Chief Executive Officer, AHPRA



*The next three years will be a defining period in the evolution of the National Registration and Accreditation Scheme. The success of the Australian Health Practitioner Regulation Agency will require a clear and shared agreement on what we must deliver, and a commitment to developing the organisation to ensure we meet key stakeholders' expectations. The Corporate Plan 2011-2014 provides the basis for this achievement and on behalf of the Agency Management Committee, I commend it to you.*

Peter Allen  
Chair, Agency Management Committee

