

## **AGENCY MANAGEMENT COMMITTEE**

Meeting Number 19  
12 October 2010  
9.00am to 2.00pm

AHPRA National Office  
Level 7, 111 Bourke Street, Melbourne

The meeting will be held in the Boardroom on Level 7

### **Part One**

1. **Record of previous meeting**
2. **Disclosure of any conflicts of interest in relation to agenda items**
3. **Current situation**
  - 3.1. Update from Chair, CEO and members
    - 3.1.1. Medical Renewals Update (to be tabled)
  - 3.2. Action Summary
4. **Items for Decision**
  - 4.1. Business Management
    - 4.1.1. Enquiries and Contact Centre – Future Strategy (Presentation)
  - 4.2. Other Items
    - 4.2.1. Entry of Western Australia to the National Scheme
    - 4.2.2. Aitken Hill Meeting 2011
    - 4.2.3. Management Committee Planning Calendar (to be tabled)
    - 4.2.4. Arrangements for National Scheme Ombudsman
5. **Financial and Performance Reporting and Risk Management**
  - 5.1. Financial Report

- 5.2. Update on transfer of National Board reserves
- 5.3. Operational Update
- 5.4. Quarterly Report Against Business Plan
- 6. **Items for Information**
  - 6.1. Key issues from September board meetings
  - 6.2. 2009/2010 Annual Report
- 7. **Briefing - at 11am**
  - 7.1. Presentation from Mr Mark Cormack, Chief Executive Officer, Health Workforce Australia and Ms Monica Novick, Executive Officer, Health Workforce Australia.
- 8. **Other business**
  - 8.1. ANAO Guide on Administering Regulation