

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: revised telehealth guidelines
Date: Friday, 3 February 2023 5:32:17 AM

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To whom it may concern

As a sufferer of recurrent UTI's, this service is an absolute godsend. If I want to see my GP, it takes 3 or 4 weeks for an appointment... sometimes they can squeeze me in with a locum on the day I ring, who asks me the exact same questions that I answer on Web Doctor. I always get my information about my UTI's forwarded to my GP, so she is aware and informed.

I do see her twice a year when I have my yearly bloodwork done for my thyroid levels and general bloods, as well as my 6 monthly Prolea injections, so it's not as though I don't go to the doctor in person at all.

I understand about maybe restricting what can be received online, but certainly things like UTI'S need to be readily available. Stopping this service is going to put an even more bigger strain on the Emergency Rooms if people can't get in to see a GP when they need something as simple as antibiotics.

Perhaps make it enforceable that any prescription information gets sent in to regular GP instead of just a question??

Please, please, please... do not stop this wonderful and affordable service. If you need any further information regarding my date of birth, address etc please reply and I'm happy to keep you informed.

Hope you take what I have said into consideration.

Regards

[REDACTED]

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