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To: [medboardconsultation](#)
Subject: online prescribing
Date: Wednesday, 4 January 2023 3:45:49 PM

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Hi

In Victoria, pharmacies are not able to supply medications off an emailed/faxed prescription alone (with the exception of emailed electronic tokens). A phone order from a doctor is required.

I find it appalling that online doctors persist in emailing prescriptions to pharmacies expecting them to supply medication without an accompanying phone call. Then they do not respond to repeated emailed and phone requests for a phone order. This puts the pharmacist in a difficult situation and compromises the patient's health. Doctors should not be allowed to take the patient's money and then not follow through to ensure the prescribed medication can actually be supplied by the pharmacy.

A review into online prescribing and telehealth arrangements must address this issue.

Regards

Themis Glezakos



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