

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 6:44:20 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 53 and live in [REDACTED].

repeat prescriptions, telehealth consult

Cause unnecessary waiting times to obtain prescriptions, as waiting times to visit Doctors is getting longer

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 6:44:40 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 34 and live in [REDACTED].

I live in a regional area and have a disability making it difficult for me to visit a doctor in person. Online telehealth prescriptions allow me to access care in an affordable and accessible way.

Limiting access to online telehealth would mean gaining access to prescriptions and care would become unaffordable and difficult to obtain.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 6:45:26 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 62 and live in [REDACTED].

I use and rely on Telehealth because I suffer a lot of UTI infections and diverticulitis. Both requiring immediate antibiotics and trying to get an appointment with my GP, (who is 40 minutes from my home) is near impossible. She is booked out 3 weeks in advance. So when your sick, this is totally inappropriate.

Limited access to Telehealth would be so bad for my health. I would suffer more and for longer periods because I couldn't get antibiotics promptly. I use urinary catheters daily and infection is a big problem for me.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 6:48:09 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 35 and live in [REDACTED] .

Urgent medical care, regular GP appointments, scripts, specialist referrals

I would have been unable to access urgent medical care on several occasions in the last few months. Am homeless and also financially struggling. Didn't have enough money to pay for petrol to get to any urgent needs medical centres, and regular GP had no appointments, and waited all night in ED previously and was unable to have my kids seen by anyone there (breathing difficulties and genuinely very sick). Was able to make Telehealth appointment for later that morning (after waiting all night in ED) and received the several prescriptions my kids urgently needed.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 6:50:28 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 23 and live in [REDACTED].

When I have University obligations but have suddenly come down with the flu or even covid, I need snappy medical certificates. Often I can't get into a doctors office in time and would miss out on putting in for special consideration or time extensions at Uni

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 6:50:43 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 33 and live in [REDACTED].

I rely on telehealth for renewals of basic medication that my Doctor know about. Why waste my time & theirs by going to the Health Centre and waiting for my time slot that may be delayed because of other patients needing more time.

Also when I have a basic Cold [NOT COVID OR THE FLU, just a common cold, that required bed rest, fluid and time to recover] and i need a Medical Cert. for Work, again why waste time going to the actual Medical Centre when a quick 5 minute phone call/video call will do

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 6:51:04 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 70 and live in [REDACTED]

Scripts and advise

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 6:51:26 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 36 and live in [REDACTED].

It's very difficult to get in to see my doctor due to my work and that I may forget to pre-plan a trip for prescription renewal. Telehealth services allow me to get my medication quickly to accomodate short notice.

I suffer from debilitating migraines so it is essential I manage with medication to function. Limiting my access means increasing my risk of episodes and impairing my ability to go to work and function.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 6:54:06 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 52 and live in [REDACTED].

Makes it accessible to get medical assistance when my GP has a 2 week waitlist

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 6:56:23 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 69 and live in [REDACTED].

I rely on tele health for short notice prescription of beta histine for sudden onset menieres disease attacks prevent me driving or using any transport as movement causes dizziness and extreme nausea - because. I have had a 180 degree fundification i am physically unable to vomit so medication is critical. as no gp clinics are required to accept walk in appointments or weekend opening the removal of tele health consults and prescriptions can only increase presentations to already swamped emergency departments especially [REDACTED].

Limiting access to telehealth services will overload our already collapsing public health system and emergency depts

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:02:59 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 58 and live in [REDACTED].

Because you cannot get a doctors appointment for weeks even for a repeat script, ridiculous.

I care for a relative who has mental health problems and does not leave the house, she is on mental health and stroke meds. She relies on getting scripts via Telehealth.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:03:47 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 69 and live in [REDACTED].

As a pensioner with multi chronic problems I need access to health care regularly but can't always get to the GP so being able to have scripts online especially and some Telehealth reviews especially for pathology follow up is great as a trip to the surgery for these simple things is time wasting and expensive just to be told everything is on track

It would mean more expense for me going to the GP as regularly as I need to especially now the gap is increasing is a strain to me on a pension and often a waste of time for the expense it entails to just get a simple result or new script supply

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:04:12 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 42 and live in [REDACTED].

As a working Mother it helps me save time and money getting my repeat prescriptions

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:04:24 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 49 and live in [REDACTED].

I rely on online telehealth when I can't get into my local GP for prescription repeats.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:08:47 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 36 and live in [REDACTED].

I rely on telehealth since GP appointment is hard to get. It helps a lot with my health needs.

Limiting access to online telehealth will result in more load on emergency services.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:09:08 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 24 and live in [REDACTED].

When I need a prescription urgently like for UTIs, otherwise I have to wait days to get into my GP and suffer with painful symptoms.

It would restrict my access to healthcare as I am a busy uni student and work part time, so it is often difficult to schedule an appointment for in person. It just makes sense to have this option for those who need it. If you're already restricting prescriptions that are considered to have more risk, why take away access to those who need it?

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:09:25 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 50 and live in [REDACTED].

I recently used an online telehealth platform to get a repeat prescription of a long term medication, as my GP practice was closed. Due to existing health conditions, I did not want to sit at the ER and risk getting sick, nor did I want to attend ER for a prescription and choke up the waiting room.. as we have television campaigns out there telling us to not go to ER for anything other than a life threatening emergencies.

I found the online option absolutely brilliant for such a reason. My GP was notified I had used this service as I had provided her information. Our pharmacists can now not give interim medications, so how are we to gain access to our prescriptions when we cannot get in to see our GPs, if they are busy, on holiday or unwell themselves??

I rely upon online telehealth platforms for this reason.

I recently used an online telehealth platform to get a repeat prescription of a long term medication, as my GP practice was closed. Due to existing health conditions, I did not want to sit at the ER and risk getting sick, nor did I want to attend ER for a prescription and choke up the waiting room.. as we have television campaigns out there telling us to not go to ER for anything other than a life threatening emergencies.

I found the online option absolutely brilliant for such a reason. My GP was notified I had used this service as I had provided her information. Our pharmacists can now not give interim medications, so how are we to gain access to our prescriptions when we cannot get in to see our GPs, if they are busy, on holiday or unwell themselves??

I rely upon online telehealth platforms for this reason.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:10:11 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 29 and live in [REDACTED].

As a young woman who lives alone if I fall sick it's hard for me to get to a doctors and being immune compromised when I can get a prescription via Telehealth.

Limiting access would make things extremely difficult as receiving a prescription digitally is much easier.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:12:58 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 32 and live in [REDACTED].

I rely on telehealth as I suffer from extreme anxiety and often am unable to go outside.

Limiting this service would put me at great stress as I quite often have panic attacks doing the most simple of tasks such as riding a train or bus. Telehealth is literally a lifeline for me, and im sure thousands of others.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:13:54 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 87 and live in [REDACTED].

My situation has changed due to age and health concerns and my ability to visit a doctor now is restricted.

Ensuring supply of medication will be restricted if there is limited access and raises the possibility of me not having life saving medication.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:19:04 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 62 and live in [REDACTED] .

Certificates for work because you can't see someone. I'm a shift worker and do so many hrs.so hard to make appsI probably just wouldn't go

Probably just wouldn't go sometimes

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:19:47 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 68 and live in [REDACTED].

I rely on Telehealth for repeat prescriptions, organising a pathology test and in the future may need to order Covid -19 Anti Virals

Cannot get appointments in timely manner for the above instances when I need to have a consult within a fine timeline

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:20:37 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 23 and live in [REDACTED].

scripts when my doctor is away or not open on weekends

If i cant get my scripts the condition i have would mean missing work and losing income

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:22:54 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 50 and live in [REDACTED] .

I am constantly finding it hard to get an appointment at my regular doctor surgery.  
Telehealth allows me to keep up with my regular prescriptions.

I may not be able to get my regular medication which will affect my health and put more pressure on the health system

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:23:34 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 44 and live in [REDACTED] .

I work long hours and sometimes cannot make doctors hours medmate instant scripts and other virtual doctors are a godsend to getting prescriptions and medical assistance by way of virtual doctors and online access to prescriptions

As above

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:24:03 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 56 and live in [REDACTED].

To get regular prescriptions when I cannot get in to see my doctor. When I run out of a prescription over a weekend

Mean I would be without critical medication

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:25:19 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 54 and live in [REDACTED].

doctors aren't available 24/7 - certainly not without paying a fortune, telehealth is a handy, convenient, budget-friendly assist.

Might mean waiting days for an appointment... those appointments costing \$100 or more (including cab fares to get there and back, without even adding on prescription costs).... which is NOT a drop in the bucket when on a lower income & restricted budget.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:25:58 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 68 and live in [REDACTED].

My doctor is booked out weeks in advance. It's ridiculous for me to book a medical appointment just to get a script for repeat medicine. Online prescriptions are far easier for older Australians

I find it difficult to arrange transport to get to my doctor

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:27:24 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 67 and live in [REDACTED].

Seeing a dr is now very expensive. having medmate for repeat prescriptions is so beneficial and also when any of the family is unwell outside drs hours, always comforting to know you can call a dr with Medmate.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:27:52 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 49 and live in [REDACTED].

It's expensive getting to see a doctor just to get a repeat on a script. It's also time consuming as I work in a call centre and can't get to the doctors without taking a day off.

Expensive

Take the day off

Go without medicine for days trying to get into see my doctor.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:28:42 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 38 and live in [REDACTED].

I have medical anxiety along with with t1 diabetes. Without this service I would likely not go and get my insulin scripts

I'd be dead

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:34:27 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 50 and live in [REDACTED].

If I cant leave work I can do a phone call, we need this. Its bad enough now we have to pay and no more bulk billing then add the expense on top of a day off work.

If I cant leave work I can do a phone call, we need this. Its bad enough now we have to pay and no more bulk billing then add the expense on top of a day off work.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:34:32 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 38 and live in [REDACTED] .

Prescriptions for my partner and my son's auto immune diseases. They both require multiple daily doses of their medication and when caught in low supply of meds, telehealth has been a lifesaver when GP clinics are booked weeks in advance. This service is absolutely necessary at this time, when GP appointments are fully booked days ahead making it increasingly difficult to obtain an appointment. I don't have the time to spend hours at the hospital for a prescription... it's ridiculous to think that we may have to resort to a trip to the ED just for a script when we have a perfectly efficient telehealth service to provide and meet our needs. I required an immediate supply of medication during Christmas week and no GP was available at my local clinics, nor were they available elsewhere, not until after new years. I used medmate and got the script in minutes and was able to buy the medication that day.

I am a nurse, I have worked with people who were infected with COVID. I have used this service to maintain isolation due to close contact. It's been such a convenience and this needs to be available when other services are not easily accessible. Don't make life harder than it already is for people who require efficient services and immediate access to their life saving medications. Life is hectic, and we all get caught in a bind for various reasons but telehealth can offer relief in knowing there's an option that won't take days or weeks for a booking. Don't restrict us even further.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:35:13 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 28 and live in [REDACTED].

I rely on telehealth as I am a neurodivergent individual who has social anxiety.

I would not be able to access the doctor out of anxiety.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:38:49 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 39 and live in [REDACTED]

I rely on online health for simple prescription repeats and video consults as required for myself and my 3 year old son, mostly when there is no availability for an in person consultation with a GP.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:43:08 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 25 and live in [REDACTED].

Medication when gps are available or cost effective

Could possible kill me

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:44:46 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 58 and live in [REDACTED].

I rely on online telehealth to get my basic medical needs met without having to waste time driving (wasting of my time, petrol, wear and tear on the car, using fuel - adding to air pollution and road congestion unnecessarily). Online telehealth saves me time, money, stress. Allows me to be more efficient with my time and energy and not have to beg and plead to have time away from work to attend a Drs appointment - and wait for hours on end in a waiting room.

For basic medical needs and repeat prescriptions - online telehealth just makes sense in 2023. We are all expected to make changes, embrace technology into our lives in everyway - so it makes logical sense to keep using online telehealth

Limiting access to online telehealth services would be a disruption to our lives now, after being encouraged to use it we are now used to it and have altered our lives because we have it.

Going backwards to old habits (before online telehealth services) would mean time away from the family unnecessarily, for something that we are now used to doing from home while still being able to deal with other life needs instead of driving (wasting of my time, petrol, wear and tear on the car, using fuel - adding to air pollution and road congestion unnecessarily). Online telehealth saves me and my family - time, money, stress. Allows us to be more efficient with the time and energy in our day. I no longer have to beg and plead to have time away from my job (for medical needs that can be met by online telehealth) to leave my place of work, travel, pay for parking, deal with traffic and stress about getting back to work on time. It would be a huge problem now if I had to go back to the old way of attending a Drs appointment - and wait for hours on end in a waiting room, for something that could have been dealt with online.

For basic medical needs and repeat prescriptions etc. - online telehealth just makes sense in 2023. We are all expected to make changes, embrace technology into our lives in every way - so it makes logical sense to keep using online telehealth services in 2023 and beyond into the future.

The Medical Board needs to look at themselves and what they ask of the general public when it comes to using more and more technology and allowing the government to capture our personal health data, so embrace the need to keep and continue online telehealth services. It also helps address the ability for so many people to have access to Drs so easily, when there is a huge shortage of Drs available and waiting times are crazy.

I can't see how a Medical Board can remove online telehealth services when there are so many positive reasons for keeping it going.

It would be a huge step backwards, disastrous, disappointing and not good for anyone's mental health and certainly not good for the environment.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:45:48 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 64 and live in [REDACTED].

I am an introvert with 2 chronic conditions. I have equipment at home to monitor glucose and BP and online treatment where I answer any number of questions but can remain relatively anonymous and privacy is respected.

Anxiety, privacy, respect, having to dress up and put on makeup, get a new computer when I am happy to answer more questions on a form than I would have time for online or in person.?Suits my being an introvert.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:49:51 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 48 and live in [REDACTED].

I rely on telehealth as i cant always get in to see my GP when i need to for several severe medical issues requiring prescription medication and advice about my ailments. It is so important as i am a single parent, with no car, so need advice about my children when they are also unwell. I live quite a distance from GP as well.

Limiting access to online telehealth would mean i could run out of my prescription medications needed to survive.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:51:28 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 63 and live in [REDACTED].

As it's getting harder and harder to get on actual booking to see a doctor i find Tele Health an absolute blessing especially having to wait longer than you need to when you actually do get to see your doctor.

Keep up the good work Tele Health.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 7:56:49 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 51 and live in [REDACTED].

I can not get into see a doctor when i need to living in a rural area .

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 8:02:14 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 66 and live in [REDACTED].

Repeat prescription as I often cannot get in to see my GP for weeks. This service has been a fantastic help when I need it short term followed up by an eventual visit to my GP. Also, I have needed a Telehealth appointment on occasion as all the GP's in my area have no available appointments - they are so busy it is often impossible to visit one when needed straightaway & the emergency department of the local hospital can be a 5-6 hour wait.

This would remove another vital service to help manage health issues on a daily basis which can be so difficult to access when needed quickly and limiting access would create a huge hole in demand for services which are already stretched to the limit. Keep this service active please.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 8:02:20 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 58 and live in [REDACTED].

I rely on telehealth because I can't get to my doctors otherwise.  
She only works the hours I work. There is a severe shortage of Drs in [REDACTED] so you just can't see a Dr when you are sick

Limiting Tekeheakth would limit my ability to keep up with my prescriptions and have access to my Dr

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: revised telehealth guidelines  
**Date:** Monday, 13 February 2023 8:04:19 PM

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CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi how are you I use medmate for my anxiety/depression it's so easy and helps getting the script without me having to leave the house and get anxiety, please don't close it down

Sent from my iPhone

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 8:06:02 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 20 and live in [REDACTED].

prevents me from going to the doctor for my repeats of a medication i've used for 5 years

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 8:10:58 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 60 and live in [REDACTED].

I rely on online telehealth Because it is often hard to get an appointment at my regular or any local GP when required . Also I firmly believe it a waste my time to take time away from work and travel to a clinic for a simple Repeat prescription. To stop stop the online service would be a ridiculous mistake and I would question the reasons why the medical Board would even consider stopping or restricting the online Service.

I would be required to take time from work .

I would be required to travel to and from the GP practice.

I would be required to wait fore long periods of time at the over crowded under staffed Clinic to see a doctor for a simple repeat script.

It would also waste the valuable time of the Doctor at the GP clinic. Time which the Doctor could use for a more worth while purpose.

At a Substantial saving in money and time for the System and patients like me.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 8:12:03 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 38 and live in [REDACTED].

Appointments which are routine and should not mean I need to take time off work and attend a doctors office.

As a small business owner it would mean loss of income, and higher stress levels.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 8:12:14 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 36 and live in [REDACTED].

I have severe anxiety and need to use this for already prescribed medication so I don't have to see or speak to anyone

I would go back to missing meds and getting worse

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 8:16:48 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 35 and live in [REDACTED] .

Repeat prescriptions

I get anxiety seeing a GP and therefore sometimes stop taking my anti anxiety medication.  
Using online prescription helps me continue my medication

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 8:19:53 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 44 and live in [REDACTED].

when women get a UTI you can't just get a Doctor in my area you need to wait atleast 3days imagine the pain without antibiotics if u had to wait 3-7days to get to a dr while you are in pain and bleeding and being a full time worker working 8-6 it is very difficult to even find a Dr open at these hours

It would be horrible if they got rid of it and would greatly effect my health. When i need something they are always there and DRs or hospitals are no where because you can't get an appointment asap

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 8:26:22 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 40 and live in [REDACTED].

The convenience,  
So much easier

Sometimes I'm too sick to drive my car to the dr

Very much so!

I've moved to [REDACTED] and it's 7day wait to see a Dr here

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 8:37:34 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 68 and live in [REDACTED].

I rely on Telehealth for repeat scripts of medication that is approved by my GP as it is cheaper than an appt, no waiting and can get it at the weekend if urgent

Increased cost, may have to wait a couple of days to see GP because they are inundated with patients and it is convenient.

It is my right to manage my medical needs

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 8:39:20 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 49 and live in [REDACTED] .

I cannot wait to get an appointment when there are so little doctors , it is my health you are playing with. I was able to get a prescription immediately , for me it is life or death , Australia needs Telehealth to support all Australians when they need it immediately. About time Australia catches up to the rest of world. We are backwards enough as it is.

I would t be able to afford to go to Dr or get my medication when I need it

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 8:41:51 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 69 and live in [REDACTED].

The average wait for a doctors appointment is greater than two weeks at the cost of \$95 for a prescription renewal with a bulk billing rate of < 1-20 in Tasmania.

Significant financial burden , delayed delivery of medication.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 8:43:24 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 32 and live in [REDACTED].

Repeat prescriptions

Gaps in taking medications

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 8:47:59 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 50 and live in [REDACTED].

Prescriptions

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 8:48:09 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 28 and live in [REDACTED].

I suffer from General Anxiety Disorder and being in a GP clinic for extended amounts of time can often be a daunting experience for me. Online telehealth allows me to get prescription renewals and other advice in an stress-free, affordable way.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 8:49:10 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 42 and live in [REDACTED].

Script renewal

After hours appointments

Piercing infection

Access to doctor when appointments unavailable with primary physician

When too unwell for on-site visit e.g. gastro

Remove timely and convenient access to healthcare

Increase reliance on emergency department for after hours care

Revert to online international pharmacies to avoid cost and inconvenience of onsite doctor visits for script renewal

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 8:55:51 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 54 and live in [REDACTED].

when live gets busy and we don't have time to go to our doctor, we can use this online service.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 8:58:01 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 75 and live in [REDACTED].

I am fed up with waiting up to 4 weeks to see my gp and then being treated like a second class citizen because I am a bulk billed patient. On one occasion after waiting 3 weeks for an appointment, my 12.20 pm telehealth appt didnt happen until 4.20 pm. Because I rang reception to enquire what was happening after 3.5 hours, I was abused by the dr when he finally called.

If I can't get telehealth appts within a reasonable time and without being abused, I will be going without medical treatment and prescriptions.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 9:02:46 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 24 and live in [REDACTED]

Repeats that I would otherwise have to wait 6-8 weeks for when I lose my script.

Restrict patient access to chronic health treatments that have already been prescribed on a long-term basis by their primary GP.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 9:04:03 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 37 and live in [REDACTED].

I rely on telehealth services to receive prompt and efficient medical advice and care. The wait times in both gp and hospital services are extreme and puts my health and my families health at risk.

If access was limited I would be holding off medical care due to wait times and excessive costs. Leading to worse health outcomes.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 9:09:20 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 37 and live in [REDACTED] .

Repeat prescriptions

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 9:10:49 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 64 and live in [REDACTED].

I rely on Telehealth because in an urgent situation when I need a script for a recurring but unpredictable situation I have to wait up to a week for a Doctors appointment in pain and cannot attend work when the problem arises.

It affects me greatly when I have to miss work and am in excruciating pain.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 9:14:14 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 47 and live in [REDACTED].

Repeat prescriptions for a life-long illness.

Getting a face to face appointment with a doctor is difficult, time consuming, and inconvenient for what is always a 'tick and flick' exercise by my doctors. I have to take time off work just to see a doctor to get a new prescription- it is utterly ridiculous in this modern world.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 9:21:17 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 45 and live in [REDACTED].

It's been great for my family as we use it for repeat prescriptions, it's fast, professional & good value. Would hate to lose this amazing service.

It's so hard to get appointments these days & then the drag sick people in amongst other sick people, this is much more time efficient and reliable and quality/professional service.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 9:24:05 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 32 and live in [REDACTED].

Actually having an accessible GP when I'm unwell, need a prescription renewal or pathology results as the GP crisis in [REDACTED] is absolutely ridiculous. With the closing of Tristar here, there are so many patients without access to a GP as other clinics are under a huge amount of strain taking on their clients, that many have unfortunately had to close their books to new patients.

I care for someone who has many different medical needs and it's not always easy getting into the GP in order to follow up on essential things for her health or simply getting more prescriptions. With chronic kidney disease, neuropathy, diabetes, constant catheter infections, recurring anemia, hypertension, and several other unexpected issues that have recently cropped up, having access to telehealth services has been a huge saviour when she has been unable to get a timely appointment with her GP. The only other alternative is 8-10 hour wait at the emergency department at the hospital which, for someone who fatigues so easily with her CKD and suffers anxiety, you can imagine that's not a fun experience.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 9:36:07 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 59 and live in [REDACTED].

Repeat prescriptions.

I can't get appts with GP's in a timely fashion.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 9:38:19 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 46 and live in [REDACTED].

I have got fast repeat scripts twice already where there was no way I was getting into a doctor anytime soon. I use it in my job as a paramedic to try to keep people at home, rather than in a busy emergency department where they might sit in a chair for hours.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 9:38:27 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 34 and live in [REDACTED].

Tele health helps me get the advice and prescriptions I need in a timely manner. I cannot get in to see a gp unless booked well in advanced.

Limiting my ability to access Telehealth services would restrict my ability to get the help I need almost instantly. I cannot wait for a booked appointment a week or two later. The gp face to face system is stretched too thin. We need Tele health a and without limitations.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 9:40:14 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 47 and live in [REDACTED].

My emergency prednisolone when I've had bad breathing for days and have gone through a lot of the tablets

Make me just need to go to the emergency room if I couldn't get a doctor appointment cause I can't live with that medicine

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 9:59:09 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 42 and live in [REDACTED].

Recent example- I had an infected ingrown toenail but couldn't get into the podiatrist for a week. I knew I needed antibiotics & it was so easy to get an online script rather than wait hours on a weekend at the local walk in GP for something I felt didn't really need to be seen by a GP, I just needed some antibiotics to settle the infection so it didn't get any worse before seeing the podiatrist.

Restricting online telehealth would impact the ability to see a GP in a timely fashion for myself and my two children. Sometimes my local GP has a 2 week wait to get an appointment.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 10:00:27 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 32 and live in [REDACTED].

I rely on telehealth for appointments when I cannot get into my regular GP for repeats on my regular medications or continued referrals. My GP is working less days and is more booked out and is increasingly harder to get into. Telehealth also gave me the flexibility to see a GP in comfort when I am too sick to leave the house but not sick enough to clog up the Emergency department. Telehealth provided my husband the accessibility to get a medical certificate for work without needing to go into the doctor and spreading his illness. Finally, telehealth has allowed me to check on concerns with my children without needing to clog emergency when I was worried.

Limiting access to telehealth will give me less opportunities to follow up on the health concerns of my children. I will be required to spend countless hours in emergency once again. I may miss out of prescriptions I need due to being unable to get into my usual GP. Telehealth has also provided me the opportunity to keep linking in with my maternity hospital and receiving support as I cannot attend in person. Without it, I will lose those supports.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 10:01:37 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 39 and live in [REDACTED].

Telehealth is very helpful service. Sometimes its get to get appointments so I think we need tele service like this to help.

More waiting time for us to see dr.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 10:01:45 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 61 and live in [REDACTED].

I rely on online telehealth for repeat prescriptions and checking if I need to see a doctor.

Limiting access online would cause problems obtaining medication and managing my health.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 10:08:21 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 62 and live in [REDACTED].

Unable to see GP

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 10:14:44 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 50 and live in [REDACTED].

This is an amazing organisation and very much a needed one

Limiting access in semi rural area

With hardly any gps available will definately make a huge difference

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 10:16:27 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 40 and live in [REDACTED].

Repeat asthma prescriptions when doctors are booked.

Unable to access quick asthma preventor repeats

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 10:22:41 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 63 and live in [REDACTED].

I needed a prescription urgently, I could wait over two weeks to see my regular doctor with a gap of around \$40, or I could (and did!) use the Internet.

It cost me \$19 and the prescription was sent to me as a TXT in under 15 minutes.

As well as 'immediate needs' this is an awesome service for people who cannot physically get to a doctor or who cannot afford the gap fee.

Ensuring that people can access prescriptions at a time, place and cost of their choosing.

It's currently around a two week wait to see a doctor at my local surgery.

Please don't let 'vested interests' take this fantastic service away from those of us who most need it.

Thank you.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 10:27:39 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 65 and live in [REDACTED].

Can take 1 week to see a GP in my area, I can use to see someone the same day

Easy for me too use

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 10:28:13 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 49 and live in [REDACTED].

Based on my work schedule seeing a Dr at a practice is impractical, expensive & a time strain due to waiting times.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 10:28:44 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 68 and live in [REDACTED].

I rely on Telehealth for repeat prescriptions & video consults

Reduce my access to Health Care and increase costs of managing my health care

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 10:28:50 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 74 and live in [REDACTED]

Convenience, quick easy access to healthcare.

It makes sense to have this service available for selective minor ailments. And repeat prescriptions. Otherwise it's self defeating to restrict this very excellent service and will further impact our very fragile and stretched health services.

Limiting this service will further deprive persons of access to basic healthcare.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 10:31:40 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 51 and live in [REDACTED].

streamlines access to medical advice, without lengthy wait times and ensures fair and easy access to a doctor when you need them!

potentially prevent access or delays that could have a negative impact to quality of life

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 10:34:41 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 28 and live in [REDACTED].

I have found the online telehealth important and rely upon it when irregular needs, like prescriptions, are required and cannot be easily accessed through my medical specialists due to wait times etc. This is particularly essential when travelling or moving specifically for myself recently due to housing issues. The information from an online appointment can then be sent to my regular specialists.

I have multiple diagnosis and am gene positive for huntingtons disease with a high CAG. My life isn't yet stable and I'm often moving around or relocating. For me, this makes it difficult to involve a brand new GP, as an appointment generally needs to be long to discuss the entirety of relevant history, what is currently being treated vs what needs to be treated. If it's a simple as needing something unrelated to my conditions (i.e antihistamine, antibiotics) where seeing a doctor in-person for a long winded discussion is not necessary, then turning to a reputable online gp is better for all of us - my gps receptionist doesn't deal with \*emergency\* appointments, my specialists don't waste valuable time on an unscheduled simple request. if I didnt have access to this online service I would not be able to quickly and reliably resolve these smaller issues, which inturn may cause worse issues either for myself or doctors in the future or for the immediate associated medical systems. If the appropriate measures are taken, the online system mentioned is crucial and greatly beneficial to patients.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 10:40:51 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 34 and live in [REDACTED].

Men's health and erectile dysfunction

It's an embarrassing topic to have to go and renew a script every time

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 10:45:14 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 55 and live in [REDACTED].

Living in regional Australia, I struggle to get timely doctor appointments. Telehealth gives us regional citizens access to the care metro dwellers take for granted.

Limiting my access means I am less likely to obtain medical care.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 11:06:05 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 55 and live in [REDACTED].

It is way too hard to get appointments and if I do sometimes I am waiting for hours. This is not Fair.

Please don't change the current Telehealth format.

Unable to get prescriptions which will impact my health

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 11:09:53 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 57 and live in [REDACTED].

It's a good cheap service to keep my blood pressure tabs which I need forever up to date with.

Checking if something out of the ordinary is ok

Getting more than 3 repeats out of a script I live on.

Your hurting people. People can't pay the rent and people need health people.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 11:21:56 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 27 and live in [REDACTED]

For script repeats because I don't have time to go see a gp in person, while working 3 jobs as a shift worker and also raising a newborn.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 11:24:35 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 28 and live in [REDACTED].

As a professional it is hard to get to the GP regularly for repeat prescriptions, telehealth allows me to do so. I am high-functioning AUDHD, but making appointments and meeting people can be daunting. Doing it online mitigates any of these concerns.

I would struggle to get prescriptions which would impact my health.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 11:25:40 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 28 and live in [REDACTED] .

For fast simple scripts which then allows the more vulnerable to access faster GP appointments

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 11:26:48 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 41 and live in [REDACTED].

Repeats of my medication.

Make access to medicine and doctors alot more inconvenient, time consuming and disruptive to our work and live.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 11:50:38 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 53 and live in [REDACTED].

Medmate comes in handy for me as I don't like leaving the house because of my anxiety

It would be very hard for me to always getting to a doctor

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 11:59:30 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 54 and live in [REDACTED].

I rely on telehealth as the wait for a doctor's appointment is 2-3 weeks! I'm a cancer patient and must see a doctor quickly if I start to develop an infection or some other complication. I also cannot afford a regular doctor's appointment as I am not currently working.

Without this online service I would risk needing to sit in a doctor's waiting room where I could contract Covid-19 or some other virus - assuming I can get an appointment at all that is.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 12:07:55 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 61 and live in [REDACTED].

I work on FIFO. Difficult to get a GP appointment on my week off.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 12:27:17 AM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 32 and live in [REDACTED].

Access to healthcare that allows me to book appointments quickly in lunch breaks so that I do not lose income or have to take time off work due to traffic and wait times at in person GPs. I use Telehealth for prescriptions, specialist referrals and receiving ongoing care from specialists interstate.

This would make it impossible for me to see my specialists interstate.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 12:46:40 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 27 and live in [REDACTED]

Being able to get repeat prescriptions without risking Covid exposure at the physical practice has been life changing. Before I used Telehealth I would often let myself run out of medication just because I couldn't bring myself to go to the doctor.

Limiting access would put me back to where I was, avoiding going to the doctors to the point I run out of medication and have to suffer with those effects. Don't do this

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 1:08:59 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 38 and live in [REDACTED].

Best way to see a doctor without going to the hospital and adding more risk to getting or spreading illness

With a newborn baby and not vehicle going to see a doctor becomes more of a nightmare than what seeing the doctor in the first place

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 2:05:58 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 43 and live in [REDACTED].

Every aspect of the Telehealth system is a incredibly important factor for all Australians who have different needs and barriers that effect their everyday lives and not to mention the convenience, besides its a cash boost for all investors and operators involved

Too many aspects, which would take too long to mention would be greatly affected.

One more importantly notable is the fact that 4 serious illnesses myself and my elderly parents have contracted, was from a visit to the local GP including COVID 19 !!!

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 2:50:18 AM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 54 and live in [REDACTED].

Getting to a clinic for many thousands of Australians is near impossible. Telehealth saves petrol (environmental bonus), money for client/patient, time and is a fast and easy way to gain access to quality health care. Come on Australia, get with the times.

With limited access to telehealth, people will suffer; in some cases die. In this day and age, telehealth access should only be limited by the number of doctors available. Also, make nurse practitioner roles easier to study for RN's. If RN's have their masters degree, they should be able to be nurse practitioners instantly. Come on Australia, get with the times.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 3:33:19 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 22 and live in [REDACTED].

Repeat Prescriptions

Cost me hundreds of dollars

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 3:51:40 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 70 and live in [REDACTED].

I rely on Telehealth video consult as it's safer for me especially during still relatively high Covid numbers and during flu season. It's also important and easy safe portal for organising and ordering a Covid 19 test.

Limiting access to online Telehealth would make me feel unsafe and less likely to visit a go surgery for all the reasons outlined above. Plus it is so convenient and usually a same day service unlike the wait times to arrange to see my gp Plus if I go the wait rooms are full of sick people and I am exposed to viruses for at least an hour wait time. My husband is 75 and I'm concerned for him too as he has a few medical conditions.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 4:17:46 AM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 23 and live in [REDACTED].

I had a severe EBV glandular fever and presented to hospital.

Prior to that I had tonsilitis which was secondary to EBV. I contacted med mate to obtain a prescription of amoxicillin as I was told it may be bacterial.

Received the script and this had helped ease the pain of the slrd throat until I could get a GP appointment 5 weeks later.

I have also used this service for medical certs.

Removing telehealth services may put a lot of Australians at risk. It seems the medical board does not have the best interests of others and only their agenda will be put forward.

I work in the disability sector and removing this from people with Severe trauma, ptsd, agoraphobia will not only cause distress, but prevent them from obtaining necessary medication renewals and prescriptions that could like be life threatening.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 5:56:49 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 53 and live in [REDACTED].

What a relief it was being able to get medicine for my sinus infection my doctor is away on holidays for two months and I care for my mother with dementia

My mother I care for and my work would have suffered

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 6:42:09 AM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 42 and live in [REDACTED].

I rely on online telehealth a lot due to a severe shortage of doctors in our area. Without this service I would have had no choice but que up in the emergency department many times with my children. Online gps have provided my children with scripts for tonsilitis, ear infections etc. They have given me reassurance that my son will improve from his covid symptoms wich also avoided a hospital trip. To cut this service during a gp shortage is ludicrous. I've called 8 of the closest gp offices in our area to get us in, 1 has gone from 13 gps to only 1 and the rest won't take new patients.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 6:52:47 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 38 and live in [REDACTED].

When it's so hard to make an appointment with my gp for my antidepressants because he is booked out for weeks the telehealth consultation save me every time.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 6:52:53 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 42 and live in [REDACTED].

My regular gp takes over 1 month to get an appointment with...this service assists me to get my medications without waiting causing me to run out of important medication.

Be very detrimental to mine and others health.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 7:08:52 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 23 and live in [REDACTED].

Online Telehealth has been critical in my care. Aside from taking a large burden off the shoulders of in person clinics, online Telehealth is an important option for those who rely on regular medical prescriptions and those who have a series of mental health conditions like myself. My mental health often prevents me from face to face interactions and Telehealth is beneficial for those who require care but feel anxious or unsafe leaving their home. I rely of regular medication for my conditions. I have recently have had medical treatment denied to me in face to face practices when suffering a severe bacterial infection and online Telehealth services have helped me where face to face appointments have not. In addition to this, there appears to be a shortage of GP's leading to extreme long wait times, there have been times when I have had to wait an hour past my scheduled appointment time to see a doctor. Online Telehealth are able to provide immediate assistance and care to those who are in need and this is something that would disadvantage patients if taken away.

Limiting access to online Telehealth would result in the loss of access for patients to receive treatment and care, especially for those in remote areas or who have difficulty leaving the home due to mental health barriers like myself. Online Telehealth has become an integral component of my treatment as well as other patients and have benefited the healthcare system immensely. By taking away online Telehealth services patients and myself would like not receiving the care they need and their would be an increase in medical emergencies.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 7:40:08 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 71 and live in [REDACTED].

I live on a rural property in Western NSW and I rely on telehealth because my town is small and has issues attracting and then keeping doctors.

I am 100 kilometres from [REDACTED] and it is hard to get into a gp practice there when I need too. I am in very good health for my age and find Telehealth very handy as a doctor is not always accessible if I have a UTI for example, when I need help asap and have not had an appointment booked weeks before to get in. I have used Telehealth in the local medical centre when no doctor is available in town and it was invaluable during covid.

Covered above. Until you resolve the shortage of doctors in general and especially in rural and remote communities Telehealth is very important.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 7:58:12 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 69 and live in [REDACTED].

I am confident that I have access to a GP and essential medication when needed, instead of enduring extended suffering and potentially developing further complications because treatment for my condition is delayed due to wait times at both surgeries and hospitals. I am VERY grateful for the access to immediate consultations ( if needed ) and treatment. As far as I am aware, this service has been running smoothly, and indeed, was recommended to me by the pharmacist. Why on earth the Medical Board would even be thinking about limiting patient care in this way is beyond me !!!  
Sounds quite sadistic and mercenary

Repeat prescriptions plus the access to consultations from the comfort of our home when ill or required, rather than publically suffering for hours at the hospital, or waiting days to access a GP when meds are about to run out, makes life for folk suffering from anxiety or children suffering illness just a whole lot easier and better. With telehealth consultations available, I am assured of great care for myself and family.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 8:03:18 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 70 and live in [REDACTED].

To be able to get prescriptions or access to Dr.as trying to get appointments is a joke,!

As above

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 8:03:39 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 48 and live in [REDACTED].

I rely on telehealth for  
Repeat prescriptions  
Medical certificates or referrals  
Arranging a video telehealth consult  
Checking the symptoms of my sick child  
Organising a blood test

I live in a small town and sometimes I can not get an appointment for 6 days even if I need seizure medication that day

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 8:07:18 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 43 and live in [REDACTED].

It costs too much to see a doctor

Les scare

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 8:13:04 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 54 and live in [REDACTED] .

I'm in a remote area, my local medical Centre closed, without the online service I'd have great difficulty getting my lifesaving medication as all doctors everywhere are full, not taking new patients. Why is the Australian Government so stupid as to stop this essential, lifesaving service of online prescriptions & medical care, it's essential, lifesaving, how could they be that stupid as to stop it.

I'm in a remote area, my local medical Centre closed, without the online service I'd have great difficulty getting my lifesaving medication as all doctors everywhere are full, not taking new patients. Why is the Australian Government so stupid as to stop this essential, lifesaving service of online prescriptions & medical care, it's essential, lifesaving, how could they be that stupid as to stop it, my life could be threatened and in jeopardy if the Government stops this lifesaving service.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 8:19:51 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 50 and live in [REDACTED].

Repeat scripts

Cost me so much more money and time.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 8:21:21 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 20 and live in [REDACTED].

My doctors is short staffed, so finding a doctors appt is hard. Especially when i need a doc cert fast. I also take mental health meds and typically forget sometimes to make an appt to get a script. Online is way more convenient for my loss of memory.

It would impact my employment sometimes. I need to provide a doc cert and if i cant then i dont seem entitled to a day off. Id be going some days without my medicine as well.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 8:31:37 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 61 and live in [REDACTED].

I rely on telehealth for prompt access to medication for repeat prescriptions and straight-forward medical support (eg sinusitis recently) where it can take several weeks to book a GP.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 8:50:23 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 63 and live in [REDACTED].

When I get really sick I sometimes can't get an appointment with a doctor for 3 days or longer. This is when I contact medihelp.

My doctor no longer bulk bills and this means I have to pay an extra \$240 a year to get repeat prescriptions every 3 months. I can't afford this at my age as I am retired. I would like to go to the doctor once a year and get the repeats from medihelp.

Impact me severely both emotionally and financially. I have three chronic conditions and it's getting to the stage where I can't find a bulk billing doctor to use and I am retired with low income. I worry about the cost of living all the time.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 8:57:02 AM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 42 and live in [REDACTED].

Repeat prescriptions

Mean possibly going days/weeks without medication and potentially causes devastating health affects for myself, and ultimately my family as well

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 9:05:58 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 49 and live in [REDACTED].

Prescriptions

Can never get into the doctors. When u do u have to wait hours. People work & cant afford time off.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 9:06:10 AM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 52 and live in [REDACTED].

Sometimes it can be difficult getting an appointment with your own doctor so I find that if it is something minor or a repeat illness telehealth is convenient

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 9:06:20 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 64 and live in [REDACTED].

I have used telehealth services in Singapore and now Australia for some years with beneficial results and only positive experiences. It saves my time and the doctor's time while allowing more people to consult a doctor.

Save travel time and travel cost; reduce the risk of exposure to infections such as covid and flu when travelling to see a doctor; better access to medical treatment, medication on weekends especially Sundays; frees up hospital emergency services as people can use telehealth on weekends rather than going to A and E for GP services; very helpful for older people with limited mobility, access to transport.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 9:09:14 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 38 and live in [REDACTED].

Repeat prescriptions

Make getting my prescription alot more time consuming

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 9:10:41 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 74 and live in [REDACTED].

Live in township without medical facilities

Would not be able to access medication

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 9:20:24 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 62 and live in [REDACTED].

I get simple blood pressure tablets.

I am not stupid, I monitor blood pressure and I certainly don't need the bureaucratic waste of time and payment of well over \$100, time off work, and waiting up to an hour in a doctor's waiting room.

Do not waste my time or money needlessly with your nanny state priorities and propping up a wasteful and mismanaged system.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 9:22:55 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 50 and live in [REDACTED].

The service / provided is much the same if not better than the traditional model (in person consultation). However the access to care is greatly improved through telehealth. I can see tele-health is a positive model of care and should remain without interference from red tape and bureaucrats.

Reduces health care options by 90%

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 9:37:39 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 42 and live in [REDACTED].

Online telehealth is an important tool in managing my diabetes.

Less preventative treatment, as I would put off discussing test results as getting to a GP isn't always convenient.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 9:48:16 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 75 and live in [REDACTED].

Medications and access to Dr,s that are unavailable in my area, or waiting lists are to long

It would mean greater strain on public systems

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 9:49:16 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 63 and live in [REDACTED].

Speaking to a doctor when I cannot get a timely appointment to see my own doctor.

Would further reduce my options in an already overstretched health system.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 9:51:48 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 56 and live in [REDACTED].

Renewal of prescriptions

I have a good local Doctor who is very difficult to get into unless it is months ahead. often there are no appointments available for any Doctor on the day you call . I use online Telehealth to get renewals for scripts that he has prescribed and for scripts for antibiotics when I can't get an appointment at all. If I didn't have the Telehealth option, I would not be able to get the antibiotics without going to emergency, or waiting days while the health issue worsens. For repeat medications there would be a time with access to the medication.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 10:08:39 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 32 and live in [REDACTED].

I am a single mum with 2 severely autistic kids. So they have meltdowns in doctors surgery while waiting so long.

It will cause myself more stress and anxiety because of my children's special needs.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 10:18:48 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 52 and live in [REDACTED].

I am in an area where appointments to see a doctor can take more than a month. If there is something acute such as infections which require possible antibiotics or if you run out of your regular medication it is much more accessible for treatment. I work in [REDACTED] Hospital and see the emergency system unnecessarily used time and time again for people after scripts as they are unable to get in to see a doctor.

As above, as well as people positive to COVID who live alone who need to isolate needing scripts or treatment of some sort

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 10:22:47 AM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 44 and live in [REDACTED].

I rely on telehealth because my doctors are far away and I have a disease that can make long distances very difficult. Also very helpful for saving time and staying away from other patients who may have communicable diseases. **PLEASE KEEP TELEHEALTH.**

gradually lead to my death, honestly; we need alternate ways of reaching doctors

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 10:24:44 AM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 20 and live in [REDACTED].

I have had to get antibiotics for serious cases of tonsillitis multiple times and can not wait 2 weeks for a doctors appointment, I have also forgotten to get scrips for my monthly medication and online Telehealth is fantastic for those last minute situations

Limiting access to online Telehealth would effect myself and other people I know in the situation of having to get medication when we can't wait for doctors appointments as they are very limited, giving access to online Telehealth also has kept me from having to go to the hospital for non emergency situations and take up doctors and nurses time for treating patients that actually need serious care

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 10:26:42 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 60 and live in [REDACTED].

This service, Telehealth, is the primary reason why I successfully sought treatment for my condition, otherwise I was too embarrassed to seek face to face intervention. So for me this is a very valuable service and I do hope this service is retained

In short, I am hesitant to seek face to face medical support in this circumstance.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 10:49:29 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 72 and live in [REDACTED].

I have Bone cancer and often while on Chemo I am unable to drive therefore Telehealth is my only way of speaking to my GP. If I can't use telehealth I will have to manage without GP help.

As above.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 10:57:59 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 76 and live in [REDACTED].

For ongoing prescription

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 11:01:06 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 55 and live in [REDACTED].

Medical Certificate  
Prescription needs

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 11:03:08 AM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 67 and live in [REDACTED].

I rely on Telehealth because of the lack of Primary Care doctors in rural Victoria. GPs servicing the region are not taking new patients and the wait list for an appointment is 5 weeks on average. It's made more difficult also because I work night shift and have fluctuating rosters which are open to change at short notice. Repeat prescriptions and the opportunity to ask questions whenever I need to means I can get the information and advice I need. I really appreciate the Telehealth service and hope that the service will continue.

Limiting access to telehealth would decrease my access to professional medical care and advice and would have a negative impact on my health.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 11:03:35 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 33 and live in [REDACTED].

The GP shortage in [REDACTED] means we sometimes have no option then telehealth or a 30-45min drive.

Limiting access to telehealth would mean less visits to a GP and taking more health risks.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 11:11:09 AM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 48 and live in [REDACTED].

Repeat prescriptions

Mean that I am not always able to get repeat prescriptions when I need them.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 12:10:09 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 78 and live in [REDACTED].

I rely on telehealth for repeat subscriptions previously ordered by my GP. My GP is aware and completely understands the significant difference in cost. GP appointment cost is \$100 versus \$40 via telehealth. Simple maths for basic repeat suscriptions

It is much easier to obtain an online scrip than drive some 20kms and return to my GP - after awaiting a week to a fortnight for an appointment.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 12:20:14 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 37 and live in [REDACTED].

Requests for existing medications which I would otherwise be taking up face to face GPS time which would do them from helping others who need it more.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 12:25:48 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 37 and live in [REDACTED].

When my prescription of antidepressants was about to run out and I couldn't book an appointment with my gp for weeks I needed access to a doctor quickly and Tele health got me through a potential disaster.

If Tele health gets axed as it is meant people with mental health issues will suffer

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 12:35:08 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 48 and live in [REDACTED].

My doctor is difficult to get an appointment with and even though they've closed their books to new patients, I still have to wait a week or so to get an appointment and even then my support worker and I are left waiting hours to get into see the doctor. Due to being so busy, they are also very slow to respond to email messages. The online telehealth service has made it possible for me to access, repeat prescriptions and medical certificates when I need them. It's also saved me the hassle of getting a support worker to take me to a doctor that doesn't know me and it save me the cost associated with using that assistance. I really need for the telehealth service to continue for my own health, well-being and peace of mind.

Without telehealth, I run the risk of not having access to medications when I need them. Each time that happens, I find myself in emergency at the local hospital. Our health system is under a huge strain. Please don't take away the one thing that is helping. Online telly health allows my support worker and I to organise my medications, my pharmacist provides further support to me so I get what I need and understand what it is that I'm taking, any side-effects I should be looking out for etc. I actually get a better service this way than going into the busy doctor surgery where I talk as fast as I can because the doctor needs to move onto the next patient.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 12:59:47 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 39 and live in [REDACTED].

Without a Telehealth I would be waiting at least 1-2 weeks just to get a booking to renew a prescription.

As mentioned above. The wait time to even get an appointment with a doctor is through the roof. For something as simple as a prescription renewal it's just not practical.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 1:02:26 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 66 and live in [REDACTED].

Repeat prescriptions

Cause me to sit and wait for a doctor I can have my prescription in my in an hour.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 1:08:47 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 58 and live in [REDACTED].

I have ongoing health problems and living in a rural remote area I don't always have access to medical support.

I would have to utilise ambulance transport to the nearest hospital which is an hour away and hope to be seen by a doctor.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 1:09:26 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 40 and live in [REDACTED] .

Medication prescription

It's time convenient and cheaper then going to see the family doctor for scripts

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 1:13:24 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 45 and live in [REDACTED].

I rely on telehealth when I need to renew prescriptions and cannot get in to see a GP.

Limiting access to online telehealth would affect my care by not being able to access a dr due to shortages in my region.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 1:37:48 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 45 and live in [REDACTED].

I rely on telehealth to look after myself and my elderly mother who is at very high risk of Covid-19. Visiting a doctor's office just for repeats or new scripts would be posing unnecessary exposure to Covid-19. It is all about just talking to the doctor and that can be done more effectively over the phone without any risks of exposure to Covid-19.

Limiting access to online telehealth services would put my elderly disabled mother's health and safety at huge risk. This may deprive her from having fair access to her medications as she would not take the risk of catching Covid-19 by visiting the crowded office of her local doctor for just renewing a prescription. Furthermore, she has very poor mobility and it is a big hassle for her to travel to her doctor's office for just a talk which could also be done easily over the phone! Removing or limiting access to online telehealth would be amounting to recklessly harming vulnerable individuals!

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 2:20:55 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 42 and live in [REDACTED].

Makes life a lot easier

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 3:00:21 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 67 and live in [REDACTED].

It allows doctors more time to treat more serious problems.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 3:29:50 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 63 and live in [REDACTED].

Due to increasing costs and availability of my own GP Telehealth has proved vital in providing scripts when I am unable to access my own GP

I have peace of mind that I can access scripts or speak to someone when often it is a week before I can get into see my own doctor.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 4:08:30 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 36 and live in [REDACTED].

Saves time and avoid unnecessary contact with potentially infected people

Be backward

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 4:11:22 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 50 and live in [REDACTED].

I rely on telehealth for prescriptions and advice for minor illnesses because i live in the country and it is very difficult to find doctors in rural areas

Limiting access to telehealth would mean i'd wait til i was seriously ill before coming into town to see a doctor

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 4:45:27 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 54 and live in [REDACTED].

I rely on telehealth for scripts as I work long hrs and have to wait weeks for appointments

Mean I have to wait weeks for appointments and pay more money for consultations

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 4:51:24 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 56 and live in [REDACTED].

I can't get an app in echuca it's ridiculous. This is my only option

Make it impossible for me to get medical advice

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 5:10:19 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 51 and live in [REDACTED].

They have provided a script for my anti-depressant medication when I could not see a doctor which became a regular occurrence.

By removing access to this service, through circumstance's beyond my control, I could find myself un-medicated which in the past has resulted in intervention by police and paramedics. I never want to be in that position ever again. It has almost lead to the disintegration of my marriage and relationship with my children.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 6:28:40 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 31 and live in [REDACTED] NSW.

I rely on telehealth for my prescriptions, emergency appointments, care for my child that is often urgent, and emergency refills of chronic health medications that aren't used regularly

Limiting access to online telehealth would put extensive delays on care for both me and my son.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 6:44:48 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 50 and live in [REDACTED]

I rely on telehealth because my gp is frequently booked up for weeks; I require a medical certificate for work and I don't know what I would do other wise. This service is essential.

Limited telehealth will result in more people attending ED seeking advice and care.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 7:19:39 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 52 and live in [REDACTED].

I rely on online Telehealth for asthma medication and access to amoxicillin and repeat prescriptions on days when doctors are closed (weekends, public holidays) and I cannot access a GP

Limiting online health access would tie up my GP with bookings to access repeat medication I've used for years and extend my illness by not being able to access medication quickly as well as increase the cost for each prescription by having to pay a GP and use Medicare

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 7:20:14 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 43 and live in [REDACTED]

Repeat prescription

I would be too embarrassed to go to. The doctor to get my prescriptions and I fear  
Suffering mental health issues as a result.

Access to online telehealth should not be removed until there is an independent inquiry  
into the effect its removal would have on the hundreds of thousands of Australians who  
rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 7:41:55 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 40 and live in [REDACTED].

I have long-term severe hip pain, Have limited mobility at times and am often unable to drive myself or travel in the car due to pain. I need access to telehealth appointments quite often.

I would not be able to access prescriptions, And the issues treating my pain are impeded enough by the ridiculous system that flags long term pain suffering patients enough.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 14 February 2023 10:20:19 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 45 and live in [REDACTED].

Repeat prescriptions

Make it obtaining Repeat prescriptions too difficult.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Wednesday, 15 February 2023 3:29:29 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 44 and live in [REDACTED].

I rely on Telehealth for treatment for my family and I as it's extremely difficult to get in to a GP. We have had a number of illnesses that haven't allowed us to leave the house. This service has saved us. Stomach bugs, strep throat etc.

Without Telehealth access to doctors will become even more difficult and limited. Emergency departments don't want everybody presenting to them if they are slightly unwell - however this will happen if people need medication or treatment that they can't get at a GP practice.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Wednesday, 15 February 2023 7:27:38 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 34 and live in [REDACTED].

Repeat prescriptions

Inconvenient

More time off work

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Wednesday, 15 February 2023 8:15:41 AM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 38 and live in [REDACTED] .

Repeat scripts for my anxiety medications when a doctors appointment is unavailable

They would have to go without their regular medication that assist them in daily life

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Wednesday, 15 February 2023 9:32:39 AM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 38 and live in [REDACTED].

long term medication prescriptions

be idiotic

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Wednesday, 15 February 2023 9:35:10 AM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 46 and live in [REDACTED].

Repeat routine prescriptions

It'll create more pressure on services where patients need to be actually physically seen.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Wednesday, 15 February 2023 10:08:42 AM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 25 and live in [REDACTED].

I rely on telehealth for repeat prescriptions

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Wednesday, 15 February 2023 10:40:09 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 64 and live in [REDACTED].

Its very handy to get my scripts cause i suffer from siatica and find it very hard to get to drs

It would affect me a great deal .I suffer from siatica and it makes it very hard to go to drs i really rely on medmate to go online and order my scripts . I would be in trouble if this got taken away

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Wednesday, 15 February 2023 10:52:17 AM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 45 and live in [REDACTED] .

Medication

Preclude Agoraphobes like myself from getting medication!

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Wednesday, 15 February 2023 12:07:23 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 41 and live in [REDACTED] .

It takes 2-3 weeks to see a doctor in [REDACTED] when ur sick.  
That's to long wait especially if antibiotic's are needed

It's unAustralian.

My income would be affected and so would the people relying on it if I could not work due to sickness

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Wednesday, 15 February 2023 12:43:38 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 65 and live in [REDACTED].

I travel a bit and it is always reassuring to know that I can renew a prescription if I can't get to a doctor.

If I don't have access to a doctor to renew my prescriptions it could be fatal.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Wednesday, 15 February 2023 1:45:31 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 35 and live in [REDACTED].

The cheaper and faster way to get a consult with a practitioner, for international students who don't have medical care, is ever cheaper and faster than medical insurance.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Wednesday, 15 February 2023 4:32:15 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 32 and live in [REDACTED].

Scripts and after hours help

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Wednesday, 15 February 2023 5:08:50 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 44 and live in [REDACTED].

I have had a transplant and am immune suppressed.

If I have an infection or other problem it can escalate quickly.

Yet it still takes up to a week for me to get into my gp. They are booked out all the time. Without Telehealth being available to give me the medication and advice I need on the day I need it my health would definitely suffer.

See above answer.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Wednesday, 15 February 2023 7:34:18 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 49 and live in [REDACTED].

I rely on telehealth for repeat prescriptions. My GP is often booked out weeks ahead.

Without telehealth, I could go days without access to my medication.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Wednesday, 15 February 2023 7:44:49 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 51 and live in [REDACTED].

Because of the lack of doctors in our area the online prescriptions are sometimes the only way to get your prescriptions done

It would make it so much harder to get my blood pressure medication. And the last thing I need is MORE stress

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Wednesday, 15 February 2023 9:53:59 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 35 and live in [REDACTED].

For repeat prescriptions, medical certificates, organising pathology tests

I had kidney stones that were causing extreme pain and it took over three weeks for me to get an appointment with a urologist for extended care. In that time I could barely move or leave the house. After my initial diagnosis and referral I relied on telehealth appointments for my gp to check in with me, manage my pain, write continuing medical certificates and order urine and bloods to monitor kidney function. This allowed me to stay in the comfort of my home while in extreme pain. In the end the delay in getting into the public system was too much and I went private. I used a telehealth appointment to get a referral for a private urologist which allowed me to immediately email them my referral and get an appointment for the next day.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 5:49:13 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 70 and live in [REDACTED].

It is very helpful to get repeat prescriptions as well as referrals through Telehealth services.

Changes to Telehealth services would make things more difficult for me, because not only is it stressful when I cannot see a Doctor, but often it is financially challenging, as well. Being able to get a repeat prescription until I can access the services of a Doctor is extremely important to me.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 7:21:01 AM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 32 and live in [REDACTED].

I have used this one, i couldn't get into a clinic for over a week, i only needed antibiotics for a cyst in my ear crease which i was able to get. If i had not been able to get them from this service then like other times we would have had to do home surgery to remove it

When not able to get into a clinic for something this service is ideal. I live out of town and this cost me less and than an appointment and the fuel cost. Over a week to get into a doctor is ridiculous

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 12:57:00 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 55 and live in [REDACTED].

For repeat scripts that I have been on to control chronic illness for many years.

Unable to comply with medication regime as appointments with a doctor in the local area can take nearly a month.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 2:20:39 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 31 and live in [REDACTED].

I rely on Telehealth because I am too anxious to leave my house to see a doctor and psychiatrist in person

I would not have any access to healthcare, I would not be able to receive any medication or medical advice and my mental health condition would deteriorate

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 2:20:56 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 49 and live in [REDACTED].

Ease and convenience of not having to make a Dr's appt at the last minute.. Affordable and prompt service.

As above..

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 2:21:57 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 34 and live in [REDACTED].

cause its easier for a busy mother who never has time for herself

itll be very hard

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 2:23:31 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 32 and live in [REDACTED].

Since my stroke I rely on online telehealth for my specialist appointments (over 200kms away) and online prescriptions once a week. I would have trouble gaining access to my medication due to doctor appointment shortages if I did not have telehealth available to me

Limiting access would make it harder for me to get my medication and it would be a financial burden if I had to travel for all my specialist appointments

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 2:24:08 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 51 and live in [REDACTED] .

Because I work extreme long hours in aged care and I find it hard to book an appt with my regular GP because the wait time is 2 weeks plus let alone even getting there on time

Let consumers have choices and options re healthcare each person is responsible for their own health journey how they receive medical help should be their choice

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 2:24:19 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 40 and live in [REDACTED].

I don't have a license and I work full time from home and look after two little kids. My husband works shift work and works in a correctional centre where they cannot take their phones in for me to contact him to take me to the doctors

I would only be able to go the doctor even if it was urgent when someone was available to take me

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 2:25:14 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 40 and live in [REDACTED]

It's fast and efficient. My dr surgery have waiting lists for up to 2 weeks most of the time for in person or Telehealth. That is not ideal for someone who wakes up overnight sick, i have had to ride out sicknesses on my own in the past and that is not fair.

I now rely on online Telehealth for my basic prescriptions because it is hard for me to get in to see my local gp and the cost of visits to the gp is now ridiculous.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 2:26:37 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 36 and live in [REDACTED].

When I can't get into a doctor or can't afford 50% of the app that week or covering the \$70 before rebate as I'm single live alone and pay over \$500 per week also means I have access to an app that day for just medication !

It would mean some people may not seek medical help When they should , or may miss out on medication as can't get Into a doctors with working hours

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 2:27:42 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 52 and live in [REDACTED].

When I'm so sick I can't get to the doctor. And when I can't afford petrol to drive to doc. Also for my elderly parents who i care for sometimes it's difficult due to mobility to get them in a car to visit the doc

My parents would not see a doctor

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 2:28:27 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 63 and live in [REDACTED].

Prescriptions and medical certificates

It would mean trying to get appointments with my busy clinic.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 2:28:31 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 38 and live in [REDACTED].

Chronic health condition means I am on 3 monitored S8 prescriptions. Since getting repeats on scripts like these is frowned on, I only get 1 month supply at a time, and my doctor will not prescribe the next month unless I am down to 3 days left or less. Juggling this around 3 different prescriptions means that I often need a Telehealth with short notice in order to get my prescriptions in time.

It would prevent me being able to fill my scripts as I am reliant on others to drive me if I cannot do Telehealth and I don't have anyone to do that. I cannot afford an Uber, living in the tiny amount of money I am capable of bringing in each week, and I am physically incapable of using public transport.

When I don't get access to my meds, even a day without taking them has a massive effect and sends me suicidal. If it's a few days, I will likely attempt, and I will succeed. And my family and friends are all waiting in line to tell the media (of whom they know many, personally) that my suicide was caused by these actions making my difficult life that much more difficult, and bringing everyone who approved this decision to blame for my death - naming them each in turn.

I don't want to die but if it means things get better for everyone else and we stop cutting essential and helpful medical things that people need - that would make it worth it.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 2:31:57 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 37 and live in [REDACTED].

I use this service because it's near impossible to get into my regular doctors now and I also can't afford the full price upfront doctors are charging.....

It would mean if I ran out of my medication and I can not get an appointment for 3 weeks I won't have my medication and I will end up worse off health wise

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 2:35:12 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 30 and live in [REDACTED].

I have PTSD which means all my consults have been done online since COVID now with COVID it has left me with more PTSD and anxiety to leave the house. Although I never left the house before COVID I was using telephone conferences for psychiatrists and psychologists but now heavily rely on video conference telemedicine health to conduct these sessions to help me process the trauma taking care of kids under the government's umbrella of FACS the old DOCS whom sexually assaulted me at work and left me single staff due to funding cuts and staff shortages. It's a [REDACTED] massive circle and the government is the problem behind everything. Take it away and I will probably kill myself I rely on all these medications to keep me alive daily for PTSD bipolar 1 ADHD trauma dislocated association trauma amnesia etc the list goes on don't get rid of it

I said it above and [REDACTED] the government for doing this no humans left in the world with decency.

If you get rid of it I will die. Literally I rely on it for my conditions as stated above. You peices of [REDACTED].

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 2:35:22 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 34 and live in [REDACTED].

I rely on Telehealth for my prescriptions because I cannot get to a doctors

My mental health relies on Telehealth

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 2:37:27 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 31 and live in [REDACTED].

Regular ongoing medications and medical certificates

Prevent me from accessing regular ongoing medication

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 2:57:12 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 59 and live in [REDACTED] .

Prescription

Make managing healthcare difficult

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 3:04:39 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 46 and live in [REDACTED]

When I can't really drive or have severe chronic pain I rely on online medmate and other sites

It will affect me in anyways

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 3:06:51 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 48 and live in [REDACTED].

I rely on online telehealth to maintain my own health- to get my own prescriptions and treat my health issues

Make it harder to take care of my own health-

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 3:26:49 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 46 and live in [REDACTED].

It's convenient for parents with children unable to visit a GP in person. For simple medicine repeats, referrals etc there is no need to have to sit in front of a GP at hours that they are open that aren't convenient for most.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 3:27:08 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 44 and live in [REDACTED].

I rely on Telehealth especially through Medmate as I am extremely deaf and struggle to hear on a phone so the amazing reception staff and doctors have been amazing and will help me doing a lot of my consultations via text message. It's hard trying to get into your regular gp a lot of the time and Telehealth helps anyone needing medical advice or medication without the stress of having to wait weeks sometimes for an appointment at your regular gp

It will effect me and other people who suffer deafness or any other problems that may stop them getting to a doctors office if this service is taken away it will cause more problems than there already are in the medical area's these days

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 3:45:31 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 40 and live in [REDACTED].

For scripts if I can't get into my normal GP but I believe it's an essential service for a lot of people

It would mean I can't get scripts when convenient for me

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 3:48:52 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 62 and live in [REDACTED].

With extreme anxiety ... it helps me with regular appointments. Also i have a wheelchair bound elderly mum who relies heavily on the telehealth system which makes both of our lives easier .

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 3:54:23 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 51 and live in [REDACTED].

When I can't get to doctors because their all booked out or my son needing his prescriptions due to mental health illness, its less stressful for him to be able to get it online

They would go without medication as cannot get into doctors

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 4:02:48 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 43 and live in [REDACTED].

I have a disability trial at home and I homeschool her I don't have time to be racing out trying to go to an actual doctor surgery when I know that are taken something prior like you basic antibiotic stuff like that there are people out there that I suppose do abuser system but there's innocent people out there like myself how to find a very convenient handy quick and easy and be very professional just to try and make an appointment at the local doctor to go and get something I repeat that could take after two weeks and then I read drag my daughter out stop her from homeschooling Draco out I mean the process was just beyond the joke maybe have more serious i d d checks and certain terms and conditions for the other people abusing the system please think of the people who are aren't and but then

It would affect my child it would have taken me mentally emotionally I have to put my life on hold to try and make appointment for 2 weeks time that's the next available appointment to get a repeated subscription for my daughter who I know is what you'll need

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 4:22:14 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 30 and live in [REDACTED].

Often it is not possible to get into a clinic to see a doctor. I usually have to book at least 3 days in advance. I take medication that I can't miss. If I am unwell and miss a day of work, my work requires a medical certificate ASAP. My mental health at times makes it difficult to attend in person. It's also a lot easier to fit Telehealth appointments around work schedules.

I would have a lot less access to a doctor. I may not be able to get a medical certificate for days of work I've had to miss. I can go into withdrawals if I miss medication doses. My work schedule often makes it very difficult to attend in person.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 4:35:09 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 41 and live in [REDACTED].

I use telehealth for medical certificates and for repeat prescriptions

It would have a huge negative impact on myself and my health - I require prescriptions for migranes, as I cannot go see a doctor as there is never an appointment available

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 4:39:34 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 42 and live in [REDACTED].

For repeat prescriptions  
Pathology tests  
Checking if need to see a doctor in person

It would've tragic. Taking away the freedom of choice for patients. Be detrimental to peoples health because we cannot attend medical centres during work hours due to being self employed or not able to take time off

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 6:00:54 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 51 and live in [REDACTED].

It's easier than making an appointment at the dr and having to get transport there and waiting tonsee the dr who are always running late when all I wantisna prescription for a drug I have on a regular basis.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 6:07:06 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 66 and live in [REDACTED].

**Repeat Prescriptions**

As I've got older I find myself needing more repeat prescriptions that don't necessarily warrant a doctor's appointment. My surgery charges very expensive appointment fees. Even getting repeat prescriptions is more costly for me than using online telehealth. I believe you will be doing a massive disservice to many Australians if you cut access, impose restrictions or limit this service. Thank you.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 6:26:58 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 39 and live in [REDACTED]

Repeat prescriptions for things that are too expensive to see a GP for - asthma medications, contraception etc. my out of pocket for GP is nearly \$100

Also for certificates if I or someone at home has covid

I can't afford to see the GP more than a few times a year and that's if I can get in, which I usually can't

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 6:59:12 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 32 and live in [REDACTED]

It is unrealistic to ask people who frequently see a doctor for on going medical issues to pay the hefty fees associated with doctor visits

Limiting access to Telehealth would mean that I could have to wait weeks to get in with a go

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 7:19:22 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 55 and live in [REDACTED].

I rely on Telehealth as it's easy for me as I find it hard to get to a medical centre as I am time poor. I also find it easy and so convenient to get my prescriptions online and have them delivered to my door. I care for my disabled mother and after working am too tired to get to chemists and doctors.

Limiting access to these services would be devastating for me as I have said I need these services as I am time poor and too tired to attend a medical centre or pharmacy. These services have been a god send and the best kind of health services since covid.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 7:37:41 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 33 and live in [REDACTED].

I rely on Telehealth to help me with urgent prescriptions when I'm need due to my ongoing illnesses whilst living in an isolated area.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 8:39:42 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 30 and live in [REDACTED].

I live in Wollongong and don't have access to some specialists, for instance I recently quit smoking and found a great telehealth group that specializes in this, and haven't smoked since being put on their plan.

Limiting online access to telehealth would mean I'd need to drive to Sydney for some appointments, as I have a fulltime job here in wollongong this is not feasible.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 8:52:00 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 43 and live in [REDACTED].

I rely on telehealth for repeat prescriptions and sick certificates.

I work a ridiculous number of hours and am able to save so much time not travelling to+from and waiting in doctor's surgeries. In addition, I benefit by not exposing myself to sick people who may transmit disease.

I also don't wear masks, so entering a doctor's surgery for a trivial purpose like obtaining a repeat prescription or sick certificate is unnecessarily stressful or sometimes not possible.

I would be exposed to more disease and would lose hours of my life that could be better invested in my work.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 10:28:31 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 51 and live in [REDACTED].

I suffer greatly with migraines and need to be able to get triptans quickly.

Very hard to get appointments and I would end up missing lots of work

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 16 February 2023 11:39:41 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 43 and live in [REDACTED].

I have a disability and it means that accessing medical care is extremely difficult, having access to online medical services where I can access Telehealth consultations and also order repeat prescriptions when I run out of my prescribed medications.

Telehealth has made such a difference to my life and had a positive impact to my health.

If this service was to be reduced in anyway or restricted or in a worse case scenario removed completely my life would become so much more difficult and my health would be severely compromised.

I consider Telehealth an essential service and it makes zero sense why anyone would want to remove it when it is so vital to so many people's lives.

Please reconsider abolishing Telehealth services, it's an essential service which needs to stay, and be expanded if anything to include more access to medical services.

It was one of the only positive things to have occurred as a result of covid-19.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Friday, 17 February 2023 12:04:37 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 61 and live in [REDACTED] .

Maintaining my health as I am FIFO worker

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Friday, 17 February 2023 1:09:41 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 42 and live in [REDACTED] .

Ease of access to prescriptions is so important with GP wait times ballooning. Why would any body seek to make access to healthcare harder than it already is? It makes no sense and seems like an interference for what can only be petty reasons. People can manage themselves they do in plenty of countries where medication by prescriptions doesn't even exist. The top levels of medical bureaucracy were quick to push a relatively untested useless and now becoming more and more apparent unsafe covid vaccine- it would be wise for bodies to try and hang onto what little trust the public have left!

Unnecessary hurdle

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Friday, 17 February 2023 3:03:39 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 22 and live in [REDACTED].

- Prescriptions
- Doctors Certificates & referrals
- Telehealth consult

Limiting Telehealth would make my day to day incredibly more difficult. Accessing prescriptions, consults and medical certificates when I cannot get to a doctors surgery as a (one car household with my partner working shift work 40 minutes away while I freelance photography makes it extremely difficult to get to the doctors surgery within operating hours) Telehealth has made my life infinitely better and easier. The stress it would place on me to lose Telehealth would be detrimental to my mental health as someone who suffers from depression, anxiety & ASD. My local surgery charges \$80 for a consult and I cannot book an appointment- they run solely on sit and wait. I have waited there for over 5 hours before which caused an ASD meltdown due to sensory issues. The cost both financially and mentally is far too great for me to be expected to work through month in and month out. I have recently been diagnosed with Crohn's disease (in which I see a specialist in-person for) which is yet another barrier for me to face, access quick and easy prescriptions or medical certificates whilst in a flare is essentially impossible without Telehealth. The thought of having to sit in a waiting room full of sick people for hours on end whilst my immune system is completely shot and I'm struggling to walk, talk, or even breathe without feeling like 'death' essentially is my absolute biggest fear.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Friday, 17 February 2023 3:05:28 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 41 and live in [REDACTED].

I rely I telehealth alot because I work till 1 am wind down asleep by 4 am and im up for my daughter to take her to school.

I dont have alot of time as I do try to sleep more before 1 pm when I get ready for work.

I also suffer with massive migraine clusters and massive anxiety so going out while feeling that way just isn't an option for me. So please please keep the telehealth.

Sometimes I can't get into my doctor and really can't when I crippled with a migraine or anxiety, and while in those states its really unsafe for me to drive and I need 2 be able to take the call while in bed in the dark.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Friday, 17 February 2023 4:50:17 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 46 and live in [REDACTED].

Unable to get an appointment at my local go when needed. Often a lengthy wait. This service allows me to manage prescription repeats and simple health needs in a way that means I don't lose continuity of medication and care.

My medication would be interrupted

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Friday, 17 February 2023 7:35:52 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 40 and live in [REDACTED].

Repeat prescriptions, checking the symptoms of my sick family members to decide if seeing a dr in person is required

If this service is limited I will find it extremely difficult to obtain repeat prescription and advice as I am a full time single mum and full time carer for my aged and disabled mum.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Friday, 17 February 2023 4:45:18 PM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 36 and live in [REDACTED].

I rely on telehealth for many reasons - when I need out of hours care & don't wish to burden the hospital emergency room; when I need a more cost effective option for basic medical needs (a visit to my GP costs me at least \$50 out of pocket per visit); for access to repeat prescriptions; for advice about my children's health needs (usually outside of hours & to once again avoid a visit to hospital emergency); as a reliable alternative to 'at home' doctors which I've recently had terrible experiences with, waiting for several hours only to find out a doctor was never on the way.

Limiting access to online telehealth would leave gaping holes in regular Australian's access to medical help, putting more strain on the emergency room & more cost to the individual & families.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Friday, 17 February 2023 6:46:37 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 39 and live in [REDACTED].

I am a very busy working mum and most times when any of us are sick or I need my blood pressure medication I rely on online telehealth as most doctors in my area are fully booked out or I just simply have no time in the day to go to face to face appointments. Online telehealth is a lifesaver for many families and the elderly.

Limiting access to online telehealth would affect many families, children and the elderly who are unable to leave their homes due to poor health. Some of us would go without medically needed medication because we do not have time or good enough health to see a doctor in person. Online telehealth is very important!

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Saturday, 18 February 2023 10:18:26 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 61 and live in [REDACTED].

Prescriptions  
General appointments

Convenience, time, don't have to sit in a waiting room with sick people, far more flexible, and if you are not unwell you do not need to try and get up to go to the doctor.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Saturday, 18 February 2023 4:29:11 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 38 and live in [REDACTED].

My migraine medicine and a lot of other medications

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Sunday, 19 February 2023 8:17:23 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 63 and live in [REDACTED].

I rely on Telehealth for afterhours access to GP.

Limiting access would increase pressure on A&E

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Sunday, 19 February 2023 11:00:15 AM

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 25 and live in [REDACTED].

Medical certificate  
Repeat prescriptions  
Covid tests

For a person who is busy at work and a busy personal life I sometimes do not have to the time of day to book a appointment with a GP  
This is great and should not be dissolved

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Sunday, 19 February 2023 8:38:34 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 35 and live in [REDACTED]

I rely on Telehealth to ensure that I do not make anyone else sick.

Limiting access to Telehealth would limit my ability to obtain medication, limit my ability to obtain health services, and limit the ability of all of my family members to do both as well.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 20 February 2023 11:01:30 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 64 and live in [REDACTED].

I rely on telehealth for access to a doctor. It can take month to see a doctor in Moree.

Perscriptions for things that appear quickly and cant get access to a doctor.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 20 February 2023 1:46:51 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 72 and live in [REDACTED].

It is much easier for me to get my script through telehealth as I am 73 yrs old and do not drive. I suffer from bad sciatica which makes it nearly impossible to walk anywhere.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 20 February 2023 10:50:33 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 43 and live in [REDACTED].

I used Telehealth to obtain a repeat prescription for preventative medication for gout.

It doesn't make any sense for me to tie up a whole appointment with a GP in the area to just get a prescription for medication i need to take everyday. THAT's if you can even get a GP appointment in a resonable time frame. I also work overnight shifts, so that makes it more difficult also. It makes far more sense to leave that appointment time for someone who really needs it, not just for an admin task.  
That is where telehealth fills the void, and alleviates some pressure on an already overburdened medical system

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 21 February 2023 9:10:01 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 27 and live in [REDACTED].

Repeat prescriptions  
Medical certificates or referrals  
Arranging a video telehealth consult  
Checking if they need to see a doctor in person

It would be more difficult to get script repeats and access a doctor

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]



**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Tuesday, 21 February 2023 10:39:02 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 60 and live in [REDACTED].

Easy access great care every time - we need more tele health operators not less.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Wednesday, 22 February 2023 6:13:11 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 50 and live in [REDACTED].

Antibiotics  
Basic scriots

This service is very handy for me because I work long hours and can't take my children to the GP.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Wednesday, 22 February 2023 2:38:45 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 48 and live in [REDACTED]

I rely on telehealth for repeat prescriptions.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 23 February 2023 12:33:39 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 47 and live in [REDACTED].

Impossible to book GPs for prescriptions, I live in remote area - Telehealth is critical for us - seriously - come with me to some of the remote communities I provide ICT services for and I'll show you first hand how important telehealth is

As above, I work for an aboriginal health organization - currently 5 of the 20+ sites I provide ICT support for are not reachable by road. I ensure there is good network connectivity and the best internet services available at these sites so they can continue to use telehealth services to provide critical services to patients that cannot drive to a hospital, or even a nearby town for that matter.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 23 February 2023 9:41:53 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 59 and live in [REDACTED].

Convenient

Would not get medical advice as often

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Thursday, 23 February 2023 4:17:15 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 38 and live in [REDACTED].

I rely on telehealth as I am a single mother with a 3yo living in a semi rural location with limited access to transport and limited doctors appointments. Telehealth is a necessity for me and my daughter to seek medical attention advice and support when needed without I cannot access healthcare and neither can my child

Limiting access to telehealth will limit my access to healthcare for me and my family and our health will suffer immensely without it

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

**From:** [REDACTED]  
**To:** [medboardconsultation](#)  
**Subject:** Consultation: Revised Telehealth Guidelines - [REDACTED]  
**Date:** Monday, 13 February 2023 9:29:30 PM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 51 and live in [REDACTED].

Repeat prescriptions for medication of an unchanging chronic condition.

I work irregular hours that are almost NEVER in sync with a 9-5 schedule. I also have a chronic condition that is simply and easily treated with steady daily medication. Going to the doctor for a repeat prescription is IMMENSELY inconvenient - now not even necessary because online repeats make so much more sense for me. Online prescription access relieves so much stress and scheduling stuff-arounds; it's crazy that this amazingly useful service would be limited. And there are so many other reasons other than my own.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]