



Aboriginal and Torres Strait  
Islander health practice  
Chinese medicine  
Chiropractic  
Dental  
Medical  
Medical radiation practice  
Nursing and Midwifery

Occupational therapy  
Optometry  
Osteopathy  
Pharmacy  
Physiotherapy  
Podiatry  
Psychology

Australian Health Practitioner Regulation Agency

## Community Reference Group Communiqué

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The Community Reference Group (CRG) met at the AHPRA National office in Melbourne on Thursday 23 November 2017.

### **AHPRA update**

AHPRA CEO, Martin Fletcher, updated the group on:

- the recent CLEAR International Congress on Professional and Occupational Regulation co-hosted by AHPRA in Melbourne
- the November meeting of the COAG Health Council
- the working relationship between AHPRA and the Office of the Health Ombudsman
- the 2016/17 AHPRA Annual Report (now live on the [Annual Report microsite](#)), and
- a recent review conducted on vexatious complaints.

### **Regulatory operations**

Members were updated on the ongoing work of notifications and asked for feedback on the journey of an AHPRA notifier.

Members were provided an overview on how AHPRA engage with police in the notifications process and agreed to provide feedback in future meetings.

Members views were sought on the online review and booking site, Whitecoat Healthcare Directory.

### **Draft National Board guidelines for the provision of practice information**

Members were provided background on the history of the draft National Board guidelines for provision of practice information and agreed to provide further feedback out of session.

### **AHPRA's social media presence**

Members were provided an overview of the AHPRA social media approach and provided advice on opportunities for using this platform to connect with consumers.

### **National Scheme research framework**

Members provided further feedback on the draft research framework for the National Scheme.

### **Next meeting**

The next meeting of the CRG will be held at the AHPRA National office in February 2018

### **Mark Bodycoat**

Chair  
Community Reference Group