

What is the difference between special accommodation, special conditions and an exam review?

	Special accommodation	Special consideration	Exam review
What is it?	If you have a documented health condition, mental health condition or disability you can request assistance to allow you to sit the exam.	If you are unable to sit (or complete) your exam due to exceptional circumstances outside of your control, you can request to re-sit.	You can request a review if you think the exam was not conducted properly. You cannot request a review based on the exam questions or your exam result, only the exam process.
Examples	<p>Additional bathroom breaks when pregnant.</p> <p>Additional exam time if diagnosed with anxiety.</p> <p>Access to diabetic monitoring device, insulin and snacks for diabetes.</p> <p>Access to a fidget toy or non-electric earplugs to mitigate distraction for those with ADHD. (Note: headphones or loop earplugs are not permitted)</p> <p>Larger font and higher contrasting colour to assist readability for a visual impairment.</p> <p>Access to medication for documented condition (e.g. Ventolin)</p>	<p><i>Immediately before the exam:</i> acute illness, hospitalisation, loss or bereavement, hardship or trauma (e.g. victim of crime), car accident on route to test centre, natural disaster, unforeseen call up for service (e.g. court, military, emergency service).</p> <p><i>During the exam:</i> computer malfunction, natural disaster, bomb threat, evacuation of exam centre, unexpected and debilitating illness.</p>	<p>You can request a review if you believe:</p> <ul style="list-style-type: none"> • that your performance was impaired as result of a deficiency or error in the exam process • there was unfairness in conducting the exam, or • there was an administrative breach during the exam.

Australian Health Practitioner Regulation Agency
National Boards

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Ahpra and the National Boards regulate these registered health professions: Aboriginal and Torres Strait Islander health practice, Chinese medicine, chiropractic, dental, medical, medical radiation practice, midwifery, nursing, occupational therapy, optometry, osteopathy, paramedicine, pharmacy, physiotherapy, podiatry and psychology.

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What is the application deadline?	A minimum of 30 days in advance of your intended exam date.	Before the exam or within 14 days after the exam.	Eight weeks after sitting the exam.
What documentary evidence is required?	Verification from your treating health professional or disability support officer stating your condition or diagnosis (e.g. pregnancy), what accommodation is being requested (e.g. additional breaks and snacks), and how this will assist your condition (e.g. to go to the bathroom and to manage morning sickness). Evidence from a supervisor, manager or employer cannot be accepted.	Relevant documentary evidence includes: medical certificate, death certificate, police report, exam centre report or report from online proctor, evidence of requirement to attend court or military service.	The grounds and reason for which you are seeking a review. Any relevant supporting documentation.
How to apply?	Email your request and documentation to: nationalpsychologyexam@ahpra.gov.au	Email your request and documentation to: nationalpsychologyexam@ahpra.gov.au	Email your request and documentation to: nationalpsychologyexam@ahpra.gov.au
What are the possible outcomes?	The requested accommodation(s) are approved, partially approved (only some of the accommodations can be approved), or not approved. If accommodations cannot be organised in time for the current exam sitting (application was received late, accommodations require significant organisation or resourcing) they will be applied to the next exam sitting. The outcome (and reasons) will be communicated to you in writing as soon as possible after your request has been received.	You may be given an opportunity to re-sit the exam at the next available date without incurring additional exam fees. The review will take place within 21 days of receiving the request. You will receive the outcome (and reasons) in writing.	You may be given an opportunity to re-sit the exam at the next available date without incurring additional exam fees. If you failed the exam due to the error in exam process, the Board may decide that the failure will not be counted in the number of failed exams allowed in the exam failure policy . The review will take place after exam results have been released. We aim to provide you the outcome (and reasons) in writing within 21 days after this. Reviews are conducted in line with Ahpra privacy policy .
Where to find more information?	Candidate manual	Candidate manual	Candidate manual