



Response template for the proposed principles on strengthening the involvement of consumers in accreditation - public consultation

February 2024

This response template is the preferred way to submit your feedback to the public consultation on the draft proposed **principles to strengthen the involvement of consumers in accreditation**.

Please provide any feedback in this document, including your responses to the questions in the text boxes on the following pages. The boxes will expand to accommodate your response. You do not need to respond to a question if you have no comment.

Making a submission

Please complete this response template and email to AC_consultation@ahpra.gov.au using the subject line '*Feedback: Public consultation on principles to strengthen the involvement of consumers in accreditation*'. **Consultation closes on 18 April 2024.**

Publication of submissions

We publish submissions at our discretion. We generally publish submissions on our [website](#) to encourage discussion and inform the community and stakeholders about consultation responses. Please let us know below if you do not want your submission published.

We will not place on our website, or make available to the public, submissions that contain offensive or defamatory comments or which are outside the scope of the subject of the consultation. Before publication, we may remove personally identifying information from submissions, including contact details.

We can accept submissions made in confidence. These submissions will not be published on the website or elsewhere. Submissions may be confidential because they include personal experiences or other sensitive information. A request for access to a confidential submission will be determined in accordance with the *Freedom of Information Act 1982* (Cth), which has provisions designed to protect personal information and information given in confidence. Please let us know if you do not want us to publish your submission or if you want us to treat all or part of it as confidential.

Published submissions will include the names of the individuals and/or the organisations that made the submission unless confidentiality is expressly requested.

Do you want your responses to be published?

- ☐ Yes – please publish my response with my name
- ☒ Yes – please publish my response but don't publish my name
- ☐ No – I do not want my responses to be published.

Stakeholder details

Please provide your details in the following table:

Name:	<input type="text"/>
Organisation name:	<input type="text"/>

Your responses to the consultation questions

1. Does any content need to be added to or amended in the draft proposed principles?
No further comment.

2. Are there any implementation issues the Accreditation Committee should be aware of?
While we do not foresee any implementation issues, issues may arise and the Accreditation Committee should make a meaningful effort to address, and amend, the principles if deemed necessary.

3. Are there any potential, unintended consequences of the draft principles?
Recruiting suitable consumers has its challenges in any consultation process, unintended consequences of the draft principles may be: <ul style="list-style-type: none">- a delay in consultation deliverables or outcomes, and;- consumers resignation due to unforeseen circumstances, thus restarting the recruitment process

4. Do you have any general comments or feedback about the draft proposed principles?
<p>The College would like to acknowledge the tremendous work the Accreditation Committee has undertaken to strengthen the involvement of consumers in accreditation.</p> <p>The Australian Government, Department of Health and Aged Care released a consultation in mid-2023 to provide feedback on a draft National Consumer Engagement Strategy for Health and Wellbeing. It is recommended that the Accreditation Committee considers the finalised strategy once it is released (date currently unknown). Weblink: Draft National Consumer Engagement Strategy for Health and Wellbeing - Australian Government Department of Health - Citizen Space</p>