

# Agency Management Committee

## Agenda

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**Meeting date:** 1 May 2012

**Meeting time:** 9:30am to 2:00pm

**Meeting number:** 36

**Venue:** AHPRA National Office, 111 Bourke Street, Melbourne, Board Room South

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**9:45 – 12:30pm**

### Part One

1. Disclosure of any conflicts of interest in relation to agenda items
2. Record of previous minutes
  - 2.1. Teleconference of 26 March 2012
  - 2.2. Meeting of 3 April 2012
3. Current Situation
  - 3.1. Update from Chair, CEO and members – verbal
  - 3.2. Action Summary
    - 3.2.1. Medicare Update
4. Items for Decision/Discussion
  - 4.1. Follow up on Global Mail article
  - 4.2. 2012 – 2013 Business Plan
  - 4.3. Annual Report 2011/2012
5. Performance Reporting and Risk Management
  - 5.1. Operational Update
  - 5.2. Business Improvement Portfolio Report
  - 5.3. Customer Service Charter
  - 5.4. Third Quarter Report on FOI and Complaints
6. Items for Noting
  - 6.1. Key issues from April board meetings - verbal
  - 6.2. Management Calendar 2011 – 2012
  - 6.3. Summary of National Board Services and Board Projects
  - 6.4. Consultation Update
  - 6.5. Audit and Risk Committee Minutes from September and December 2011 meetings

6.6. Update on 2012 All Boards meeting

**12:30pm – Lunch**

**1:00pm – 2:00pm**

**Next meeting:** Tuesday, 5 June 2012, AHPRA National Office, 111 Bourke Street, Melbourne.

References in these papers to the National Law refer to the *Health Practitioner Regulation National Law Act 2009*, (the National Law) as in force in each State and Territory.

All papers prepared by the Australian Health Practitioner Regulation Agency