Community Reference Group communique

The Community Reference Group (CRG) met at the AHPRA National office in Melbourne on Tuesday 8 August 2017.

**AHPRA update**

AHPRA CEO, Martin Fletcher, updated the group on the latest COAG Health Council communique from its 4 August meeting, including discussions by Ministers on a national approach to mandatory notifications and National Law changes.

Martin also provided an update on the Senate Community Affairs References Committee report on the inquiry into the Complaints mechanism administered under the Health Practitioner Regulation National Law, which is available on the [Senate Committee](http://www.aph.gov.au/Parliamentary_Business/Committees/Senate/Community_Affairs/ComplaintsMechanism) webpage.

Members also noted that AHPRA has held a staff survey.

Regulatory operations

Members were updated on the ongoing work of notifications and asked for feedback on the journey of an AHPRA notifier.

Members provided feedback on the AHPRA customer service processes and agreed to provide feedback on current processes.

Members were updated on AHPRA’s work in monitoring registered health practitioners with conditions, and the process for checking practitioners’ compliance with those conditions.

**Amendments to the National Law**

Members were updated on the three tranches of National Law amendments.

**National Boards**

Members provided feedback on the *Midwifery standards for practice*.

Members provided feedback on communication between the Medical Board and notifiers.

**Next meeting**

The next meeting will be held on 23 November 2017

Darlene Cox

Acting Chair

Community Reference Group